

Ratings<sup>(3)</sup>

+

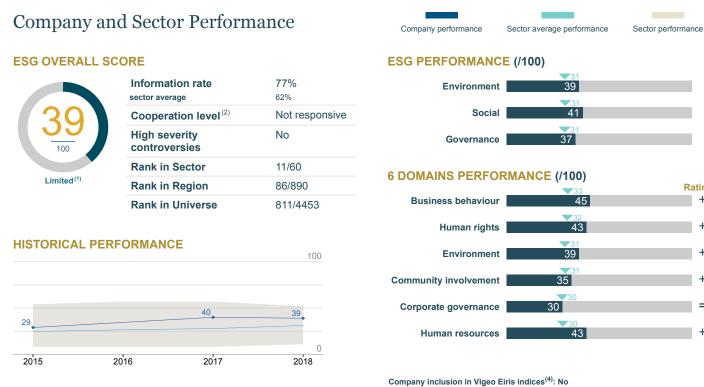
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# Management of risks and opportunities

#### **MATERIALITY & PERFORMANCE MATRIX**

Advanced	Environmental strategy	Career management
Robust Adv	Customer relations	Corruption
• Fundamental labour rights • Responsible Lobbying	<ul> <li>Industrial accidents and pollution</li> <li>Fundamental human rights</li> <li>Non-discrimination and diversity</li> <li>Social standards in the supply chain</li> <li>Shareholders</li> </ul>	<ul> <li>Health and safety</li> <li>Social and Economic Development</li> <li>Anti-competitive practices</li> <li>Board of Directors</li> </ul>
<ul> <li>GHG emissions from T&amp;D</li> <li>Social Dialogue</li> </ul>	<ul> <li>Biodiversity</li> <li>Energy demand-side management</li> <li>Reorganisation</li> <li>Audit &amp; Internal Controls</li> <li>Executive Remuneration</li> </ul>	Access to energy
1	2	3

#### **RISK MITIGATION INDEX (/100)**

#### **ANALYST FOCUS**

	▼28	
Reputation	31	Не
Operational	▼32	Sa
Operational Efficiency	41	
Human	30	Er St
Capital	40	
Legal Security	<b>3</b> 3 <b>4</b> 5	

TOPIC	COMMENT	TREND
Health & Safety	An OHSAS 18001 health & safety certified system is in place. Moreover, dedicated training to employees and initiatives to identify and assess stress risk factors in the workplace are in place. Still, room for improvement remains as overall H&S KPIs do not show positive trends during the past three years.	<b>→</b>
Environmental Strategy	Although the Company's ISO14001 certified environmental management system covers all its operations, the Company fails to manage the overall environmental impacts related to air emissions and accidental pollution.	<b>→</b>



CATEGORIES

Moderate

# Carbon Footprint and Energy Transition\*

"The Carbon Footprint & Energy Transition research provides an assessment of a company's carbon footprint combined with the strategy to manage risks and opportunities related to the transition to a low carbon economy. NI (No Info) is used to indicate that the information is not available."

EMISSIONS (T CO2 EQ)

<100 000

SCALE

А

B C D

CARBON FOOTPRINT								
Α	B	С						

Moderate

## ENERGY TRANSITION SCORE

24/100

>= 100 000 and <1 000 000	Significant
>= 1 000 000 and <10 000 000	High
>= 10 000 000	Intense

ENERGY TRANSITION SCORE	CATEGORIES
60-100	Advanced
50-59	Robust
30-49	Limited
0-29	Weak

# Goods and services contributing to sustainable development\*



"Sustainable Goods & Services research provides a positive screening on companies to identify business activities devoted to sustainable solutions."

INVOLVEMENT	CATEGORIES
>=50%	Major
20-49%	Significant
0-19%	Minor
0%	None

# Involvement in controversial activities\*

"The Controversial Activities research provides screening on companies to identify involvement in business activities that are subject to philosophical or moral beliefs."

#### Involvement in controversial activities: Not available in this version

#### Screened Areas:

Alcohol

•

Animal welfare

Fossil fuels

- Chemicals of concernCivilian firearms
- Gambling
- Genetic engineering

Nuclear power

- High interest rate lending
- Military

•

- Pornography
- Reproductive medicine
- Tobacco

(1) Performance level: weak (0-29/100), limited (30-49/100), robust (50-59/100), advanced (60-100/100)

(2) Cooperation level on a 4-level scale: proactive, responsive, partially responsive, not responsive
 (3) Ratings outline companies' benchmarked domain performance within a sector, on a 5-level scale: "-", "", "=", "", "+"

(4) Indices: based on the most recent indices at the date of publication. More details on vigeo-eiris.com.

# Rating

# Company performance in all the Sustainability Drivers

Company performance in all the Sustainability Drivers						hip	ntation	
		Weight	Overall score 39/100	Trend	Score	Leadership	Implementation	Results
			Environment	<b>→</b>	39	42	38	18
E	ENV1.1	2	Environmental strategy	<b>→</b>	86	86	86	N/A
E	ENV1.2	2	Industrial accidents and pollution	<b>→</b>	37	30	44	37
Е	ENV1.4	2	Biodiversity	<b>→</b>	22	30	0	35
Е	ENV3.1	2	Energy demand-side management	<b>→</b>	24	30	41	0
E	ENV2.2	1	GHG emissions from T&D	<b>→</b>	15	30	0	15
			Human Resources	<b>→</b>	43	50	26	54
S	HRS2.4	3	Career management	<b>→</b>	61	83	15	86
S	HRS3.2	3	Health and safety	Я	45	55	56	24
S	HRS2.3	2	Reorganisation	<b>→</b>	22	0	0	65
S	HRS1.1	1	Social Dialogue	7	26	37	18	22
		~	Human Rights	<ul><li>→</li></ul>	43	48	31	50
S	HRT1.1	2	Fundamental human rights	<b>→</b>	44	37	30	65
S	HRT2.4	2	Non-discrimination and diversity	<b>→</b>	41	65	30	28
S	HRT2.1	1	Fundamental labour rights	→	46	37	35	65
			Community Involvement	<b>→</b>	35	32	27	45
S	CIN1.1	3	Social and Economic Development	<b>→</b>	42	41	30	55
S	CIN2.1	3	Access to energy	<b>→</b>	27	22	24	35
				<b>→</b>	45	60	24	42
G	C&S3.1	3	Business Behaviour (C&S) Corruption	→	45 50	62 65	31 42	43 43
G	C&S3.1	э З	Anti-competitive practices	→ →	50 47	65	42 32	43
S	C&S3.2 C&S1.3	3 2	Customer relations	→ →	47 52	79	32 30	43 46
S	C&S2.4		Social standards in the supply chain	<b>→</b>	36	39	27	40
G	C&S2.4		Responsible Lobbying	<b>→</b>	33	55	27 9	35
G	6000.0	1		-	33	55	9	30
			Corporate Governance	→	30	24	21	43
G	CGV1.1	3	Board of Directors	<b>&gt;</b>	42	20	49	57
G	CGV2.1	2	Audit & Internal Controls	<b>→</b>	25	12	0	62
G	CGV3.1	2	Shareholders	R	38	67	21	26
G	CGV4.1	2	Executive Remuneration	<b>→</b>	7	0	0	22
	Weak (0-29/100)         Limited (30-49/100)         Robust (50-59/100)         Advanced (60-100/100)							

Involvement in allegations with evidence of corrective measures

6 Involvement in allegations **;** 

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# Benchmark Position versus sector peers

Position versus secto	r peers	Environment	Human resources	Human rights	Community involvement	Business behaviour (C&S)	Corporate governance	Overall Score
BRENBRACNOR2	EDP-Energias do Brasil	++	++	++	++	++	+	52
CL0002266774	Enel Chile	++	+	++	+	++	+	49
BRTBLEACNOR2	Engie Brasil Energia	++	+	++	+	++	=	49
BRCMIGACNOR6	Cia Energetica de Minas Gerais	++	++	+	++	+	=	47
CLP371861061	Enel Americas	+	++	++	+	++	+	47
CLP3710M1090	Enel Generacion Chile	++	++	+	+	+	=	45
MA0000011439	Lydec	+	++	+	+	+	=	44
BRELPLDBS0S2	AES Brasil	++	=	+	++	=		42
PEP700511004	Enel Generacion Peru	+	++	+	+	+	-	42
BRGNANACNOR8	Neoenergia	=	+	+	=	++	+	42
PEP701011004	Enel Distribucion Peru	+	+	+	+	+	=	39
TH0834010R10	Glow Energy	=	+	+	++	+	=	39
PHY2292T1026	Energy Development Corporation	++	=	=	+	=	=	38
COE15PA00026	Interconexion Electrica SA ESP	+	+	+	=	+	=	36
RU000A0JPKH7	RusHydro	+	+	=	=	=	+	36
CL0001880955	AES Gener	+	+	+	=	+	=	35
BRTIETCDAM15	AES Tiete	+	+	=	=	=	=	34
CLP3615W1037	Colbun	=	+	=	=	=	+	34
KR7015760002	Керсо	=	+	+	=	=	=	34
BRTRPLACNOR4	CTEEP	=	=	+	=	=	=	33
VIGEIRIS0387	Enel Brasil	=	=	+	+	+	-	33
PLENERG00022	Energa	+	+	=	=	=	=	33
KR7036460004	Korea Gas	=	+	+	+	=	-	33
INE245A01021	Tata Power	=	=	+	=	+	+	33
RU000A0JPNM1	INTER RAO EES	=	=	=	+	=	++	32
BRCPLEACNOR8	Companhia Paranaense de Energia-COPEL	=	=	=	=	=	+	31
INE129A01019	Gail India	=	+	+	=	=	=	31
CL0001583070	Engie Energia Chile	=	+	+	=	=	-	30
BRELETACNOR6	Eletrobras	=	=	+	=	+	=	30
ID1000111602	Perusahaan Gas Negara	=	=	=	=	=	=	30
MYL5347OO009	Tenaga Nasional	=	=	-	+	=	++	30
PHY0001Z1040	Aboitiz Equity Ventures	=	=	-	=	=	+	29

ISIN CODE: PEP701011004 Electric & Gas Utilities Emerging Market



Position versus secto	r peers	Environment	Human resources	Human rights	Community involvement	Business behaviour (C&S)	Corporate governance	Overall Score
HK0836012952	China Resources Power Holdings	=	=	=	=	=	+	29
PLPGER000010	Polska Grupa Energetyczna	=	=	=	-	+	+	29
MA0000012205	Taqa Morocco	=	=	=	=	=	=	29
PLTAURN00011	Tauron Polska Energia	=	=	=	+	=	+	29
KYG8972T1067	Towngas China	=	=	-	=	+	=	29
MYL4677OO000	YTL Corp	=	=	+	=	=	=	29
PHY0005M1090	Aboitiz Power	=	=	=	=	=	+	28
CNE100000HD4	China Longyuan Power Group	+	=	-	=	-	+	28
CNE100000WS1	Huaneng Renewables	+	=	-	=	=	=	28
BRTAEECDAM10	Transmissora Alianca de Energia Eletrica	=	=	+	=	=	-	28
MYL674200000	YTL Power International	=	=	+	=	=	=	28
HK2380027329	China Power International Development	=	=	-	=	=	+	27
INE733E01010	NTPC	=	=	=	=	=	=	27
BRALUPCDAM15	Alupar Investimento	=	-	=	=	=	-	26
CNE100001T80	CGN Power	=	=	-	=	-	=	25
BMG2109G1033	CHINA GAS HOLDINGS	-	=	=	=	=	=	25
PEP702521001	Luz Del Sur	=	-	=	=	=	-	25
CND00000BC2	State Grid Corporation of China	=	=	=	=	=		24
CNE1000006Z4	Huaneng Power International	-	=	-	=	-	=	23
XS1117296894	China Three Gorges	=	-		=	=	-	22
KYG3066L1014	ENN Energy Holdings	-	=	-	=	=	=	22
HK0392044647	Beijing Enterprises Holdings	-	=	-	=	=	=	21
BMG2113B1081	China Resources Gas Group	-	=	-	=	=	=	21
XS0953958641	Slovensky Plynarensky Priemysel	-	=	-	=	=	-	19
QA0006929812	Qatar Electricity & Water	-	-	-	=	-	=	16
BREQTLACNOR0	Equatorial Energia	-	-	-	-	-	-	14
XS0989152573	Bulgarian Energy Holding	-	-	-	-	-	-	11
BRSTGDDBS000	StateGrid Brazil Holding	-		-	-	-		11

# General information

Enel Distribucion Peru is a Company primarily involved in the distribution of electric energy. The Company owns concessions for public electricity service in the northern part of Metropolitan Lima, as well as provinces in Peru. Enel Distribucion Peru also offers energy-related services,

# Selected financial data

Key data	Revenues	EBIT	Employees
2016	PEN 2,901m	PEN 473 m	620
2015	PEN 2,716m	PEN 445 m	619
2014	PEN 2,367m	PEN 403 m	619
2013	PEN 2,235m	PEN 375 m	616
2012	PEN 2,096m	PEN 317 m	607

Main shareholders	2016
Inversiones Distrilima S.A.C.	51.7%
Enel Américas S.A.	24%
AFP INTEGRA S.A.	7.4%
CREDICORP LTDA	6.8%
Other	10.1%
Geographical Breakdown Turnover 2016	Employees

Peru 100% 100% such as maintenance of distribution network and sale of electrical equipment. The Company was formerly known as Edelnor and changed its name to Enel Distribucion Peru in October 2016. The parent Company (Enel) is also assessed by Vigeo Eiris.

Main economic segment	Turnover 2016
Energy Distribution	96.2%
Other	3.8%

# Selected ESG Indicators

	2017	2016
Non-executive Board member(s) responsible for CSR issues	No Info	No Info
Executive remuneration linked to CSR performance	No Info	No Info
Percentage of independent Board members	38	38
Percentage of women on Board	0	0
Percentage of women in Executive team	29	29
Percentage of women in workforce	N/A	31
Transparency on lobbying budget	No	No
Percentage of employees covered by collective agreements on working conditions	N/A	N/A
3 year trend for safety at work	<b>→</b>	7
Involvement in armament	No	No
Management of social risks in supply chain	Limited	Limited
Carbon factor (3-year trend)	N/A	N/A



Sector performance

Company performance Rating : min-- / max ++

# CSR performance per domain

ENVIRONMENT 2017 2018 2015 2016 100 75 50 25 0 Score 39 Allegations No Rating + **Risk Management** Limited

#### Key issues

Electricity Transmission & Distribution companies have their responsibilities in tackling climate change and protecting the environment. Companies are expected to increase their efforts to improve the efficiency of their networks as well as mitigate fugitive air emissions. In addition, the operation of such linear infrastructures (high-voltage lines, etc.) adds responsibility for the company to protect biodiversity through the entire lifecycle of its activities. Finally, companies with end customers are expected to promote energy efficiency measures for their customers, therefore ensuring energy savings that will contribute to the fight against climate change.

#### **Company performance**

- Enel Distribucion Peru's Environmental performance improved and is now limited in absolute terms.

- The Company's environmental policy appears to cover all the issues at stake, and 100% of its sites are ISO 14001 certified. Nevertheless, no information is available on resources allocated to pollution prevention and control, biodiversity protection, and GHG emissions reduction from transmission and distribution activities. The parent Company (Enel) has set an objective of over 30 million smart meters to be installed during the 2015-2019 period . Yet, the Company does not disclose data on energy saved by customers.

#### **HUMAN RESOURCES** 2017 2015 2016 2018 100 75 50 25 0 43 Score Allegations No Rating + **Risk Management** Limited

#### **Key issues**

Safeguarding the safety and health of employees and contractors remains a key risk factor in the sector. Similarly, anticipating the ageing workforce and retirement of highly skilled workers through the development of career management and promotion of employability represents a major sector challenge. Anticipating and managing reorganisations represent a key challenge, notably following phase-out and optimisation operations after the Fukushima incident. Implementing and maintaining sound systems to guarantee social dialogue is important to the Electric & Gas Utilities sector, that traditionally benefits from strong well-established industrial relations.

#### Company performance

- Enel Distribucion Peru's Human Resources performance improved but remains limited in absolute terms.

- The Company's Code of Ethics addresses the topics of labour relations, career management and health and safety. Yet, the topic of responsible reorganisations remains unaddressed. The parent Company (Enel) has established a representative consultative body covering the whole company. Also, employees have an internal job opportunity marketplace, but it remains unclear if they benefit from individualised performance interviews. In terms of Health and Safety, Enel Distribucion Peru has allocated some means, such as risks assessments, internal H&S audits and OHSAS 18001 certification. Nevertheless, severity rate of employees have deteriorated between 2014 and 2016.

#### HUMAN RIGHTS

100	2015	2016	2017	2018
75				
50	-	_	_ <b>_</b>	1
25			_T_	_ <b>T</b> _
0	-			
Score			43	
Allegati	ons		No	
Rating			+	
Risk M	anagem	ent	Limited	

#### Key issues

Companies with operations in weak governance zones and which are involved in large-hydro projects, mining activities, or gas exploration, tend to be more exposed than others to violations of stakeholders' fundamental human rights. Electric & Gas Utilities are expected to also have policies and management systems in place, e.g. information, training, risk-mapping, to deal with labour rights issues in their countries of operation and guarantee freedom of association and the right to collective bargaining. Finally, the industry remaining largely male dominated, discrimination need to be banned and diversity promoted if companies want to increase their competitiveness as well as attract and retain talents.

#### **Company performance**

- Enel Distribucion Peru's Human Right performance improved and is now limited in absolute terms.

- The Company commits to respect labour rights and supports ILO conventions. In addition, internal audits are conducted as part of corporate due diligence processes. Moreover, human rights impact assessments are conducted throughout its activities in Latin America. In terms of non-discrimination, no further measures besides monitoring and confidential reporting systems appear to be in place. The share of women in management positions has increased between 2014 and 2016.

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#### Key issues

Electricity transmission companies' main responsibilities in the Community Involvement domain is promoting access to energy in developing countries through collaborative projects with relevant stakeholders, and capacity building. In their regions of operations, electricity transmission companies should deal with the disruptive impacts of their operations through the evaluation and monitoring and promote the local social and economic, through social programmes and the reinforcement of the local content of operations. Finally, it is fundamental that distribution companies implement relevant measures for poor households to avoid disconnections through initiatives that may include raising awareness on energy consumption and energy efficiency among their customers.

#### Company performance

- Enel Distribucion Peru's Community Involvement performance improved and is now limited in absolute terms.

- The Company's Code of Ethics covers the promotion of local social and economic development, which is supported by social and infrastructure development programmes. Yet, no indicators are provided to assess the efficiency of the measures in place. Enel Distribucion Peru, along with its parent company, have set targets to guarantee access to energy for 3 million people in developing countries by 2020. Rural electrification projects appear to be in place to support this target. However, the Company's reporting does not appear to address fuel poverty.

#### BUSINESS **BEHAVIOUR** (C&S) 2015 2016 2017 2018 100 75 50 25 0 Score 45 Allegations No Rating + Risk Management Limited

#### Key issues

Electric & Gas Utilities and Transmission companies operate in regulated markets where risks and opportunities are shaped by fiscal and regulatory frameworks and reforms. Thus, they are frequently involved in the political processes and government relations, highlighting the importance of prevention of corruption and of conflicts of interest. With the increasing competition, companies may be tempted to violate competition rules. Companies with end-use customers need to maintain transparent and responsible customer relations to improve customer satisfaction and their attractiveness in the market . Finally, as sector companies rely extensively on suppliers for coal, natural gas and uranium, social and human rights factors in the supply chain are of major importance.

#### **Company performance**

- Enel Distribucion Peru's Business Behaviour performance improved and is now limited in absolute terms.

- The Company committed to all the issues under review, and appears to have set reporting systems to monitor compliance, as well as internal audits in terms of its commitments to prevent corruption and anticompetitive practices. However, quantitative data on related incidents are not disclosed. The Company's service continuity has increased. Also, social issues are integrated into contractual clauses. However, no suppliers' audits appear to be conducted. Despite its commitment to lobbying, no internal audits or monitoring of lobbying budget is evidenced and no training for employees appears to be provided.

# CORPORATE

Risk Management

GC	GOVERNANCE			
100	2015	2016	2017	2018
75				
50	-	-	_	_
25	-		+	-
0		-		_
Score		-	30	
Allegat	tions		No	
Rating			=	

Limited

Key issues

Sound corporate governance is required to oversee a company's strategic direction, including the CSR strategy. Vigeo Eiris' framework has been adapted to capture the level of integration of CSR topics at Board-level, supplementing traditional signals on efficient governance practices. Directors are notably evaluated on their level of diversity and experience with operational, financial, and CSR topics. The audit and internal controls system is examined regarding the efficiency and reach of its risk management. Shareholders are expected to have fair voting rights and access to all relevant information on emerging ESG risks. Executive remuneration is assessed for transparency and alignment with balanced stakeholder interests.

#### Company performance

- Enel Distribucion Peru's Corporate Governance performance remains limited in absolute terms.

- More than a third of the Board is considered independent and there are no specific committees in charge of nomination, remuneration or audit. CSR issues do not appear to be reviewed or managed at Board level. Shareholders exercise one vote per share, however election of Board members in separate resolutions are not voted upon at AGMs. Lastly, limited transparency is displayed with regard to executive remuneration.



11

21

29

35

39

# CSR performance per criterion

# **Detailed Analysis**

#### Environment

Environmental strategy	11
Pollution prevention and control (soil, accident, industrial safety, nuclear)	13
Development of renewable energy	14
Protection of biodiversity	15
Management of energy consumption and GHG from Transmission & Distribution activities	17
Management of energy consumption and air emissions from fossil-based Generation activities	18
Energy demand-side management	19
	Pollution prevention and control (soil, accident, industrial safety, nuclear) Development of renewable energy Protection of biodiversity Management of energy consumption and GHG from Transmission & Distribution activities Management of energy consumption and air emissions from fossil-based Generation activities

#### Human resources

HRS1.1	Promotion of labour relations	21
HRS2.3	Responsible management of reorganisations	23
HRS2.4	Career management and promotion of employability	24
HRS3.2	Improvement of health and safety conditions	26

#### **Human rights**

HRT1.1	Respect for human rights standards and prevention of violations	29
HRT2.1	Respect for freedom of association and the right to collective bargaining	31
HRT2.4	Non-discrimination	33

#### **Community involvement**

CIN1.1	Promotion of the local social and economic development	35
CIN2.1	Promotion of access to energy and prevention of fuel poverty	37

#### **Business behaviour (C&S)**

C&S1.3	Responsible Customer Relations	39
C&S2.4	Integration of social factors in the supply chain	41
C&S3.1	Prevention of corruption	43
C&S3.2	Prevention of anti-competitive practices	45
C&S3.3	Transparency and integrity of influence strategies and practices	47

#### **Corporate governance**

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CGV1.1	Board of Directors	49
CGV2.1	Audit & Internal Controls	51
CGV3.1	Shareholders	53
CGV4.1	Executive Remuneration	54

P Involvement in allegations in allegations with evidence of corrective measures

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Environment





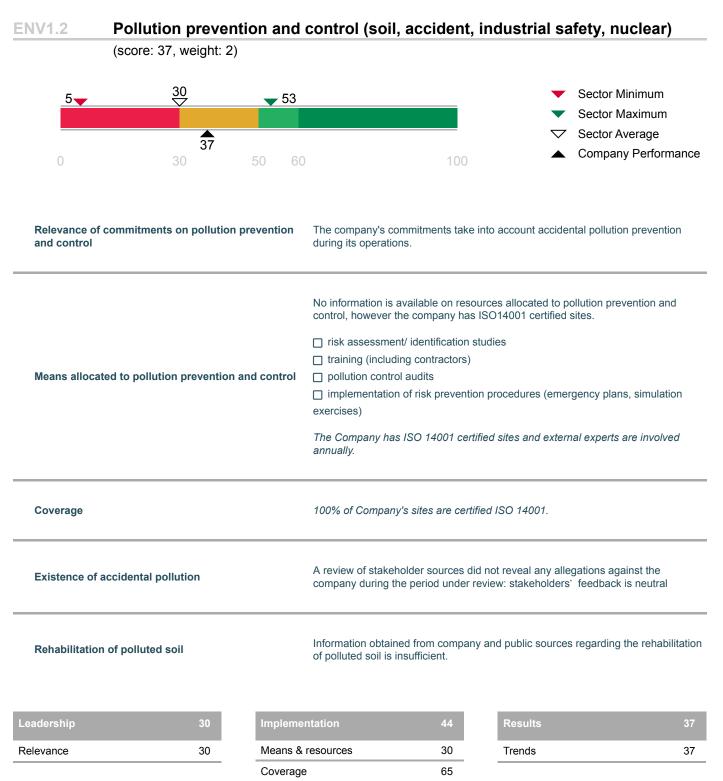
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Leadership	86
Visibility	65
Relevance	100
Ownership	65

Implementation	86
Means & resources	65
Coverage	100



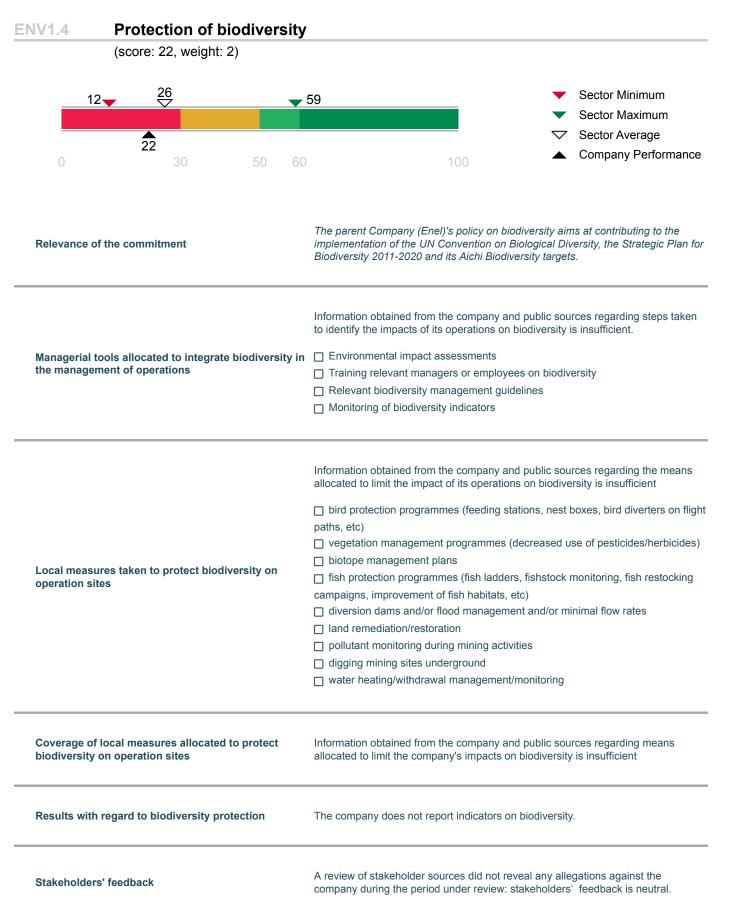




# ENV1.3 Development of renewable energy

(deactivated)

Enel Distribucion Peru is not involved in electricity or heat generation, therefore this sustainability driver is deactivated.



ISIN CODE: PEP701011004 Electric & Gas Utilities Emerging Market



Leadership	30
Relevance	30

Implementation	
Means & resources	0
Coverage	0

Results	35
Performance	65
Trends	0



## **ENV2.2**







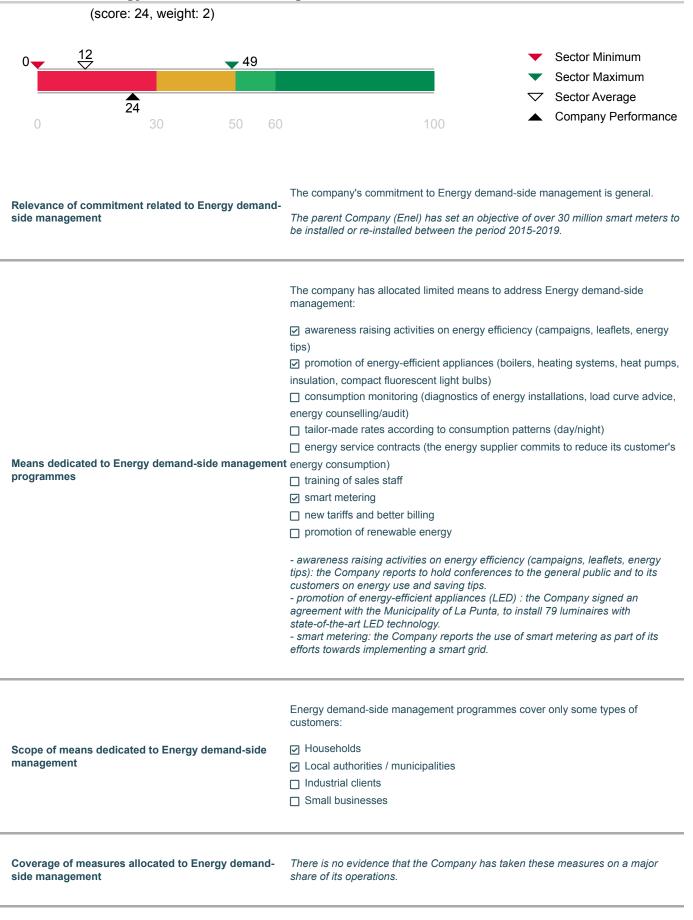
# ENV2.4 Management of energy consumption and air emissions from fossil-based Generation activities

(deactivated)

Enel Distribucion Peru does not operate thermal generation facilities. Therefore this sustainability driver is deactivated.

**ENV3.1** 

Energy demand-side management



ISIN CODE: PEP701011004 Electric & Gas Utilities Emerging Market



Outcomes of Energy demand-side management measures

The company does not disclose data on energy saved by customers and/or on the number of Energy demand-side management measures.

Leadership	30
Relevance	30

Implementation	41
Means & resources	30
Scope	30
Coverage	65

Results	0
Trends	0

ISIN CODE: PEP701011004 Electric & Gas Utilities Emerging Market

vige eiris

Score: 43

#### Human resources





company during the period under review: stakeholders' feedback is neutral.

# Coverage of collective agreements on working conditions

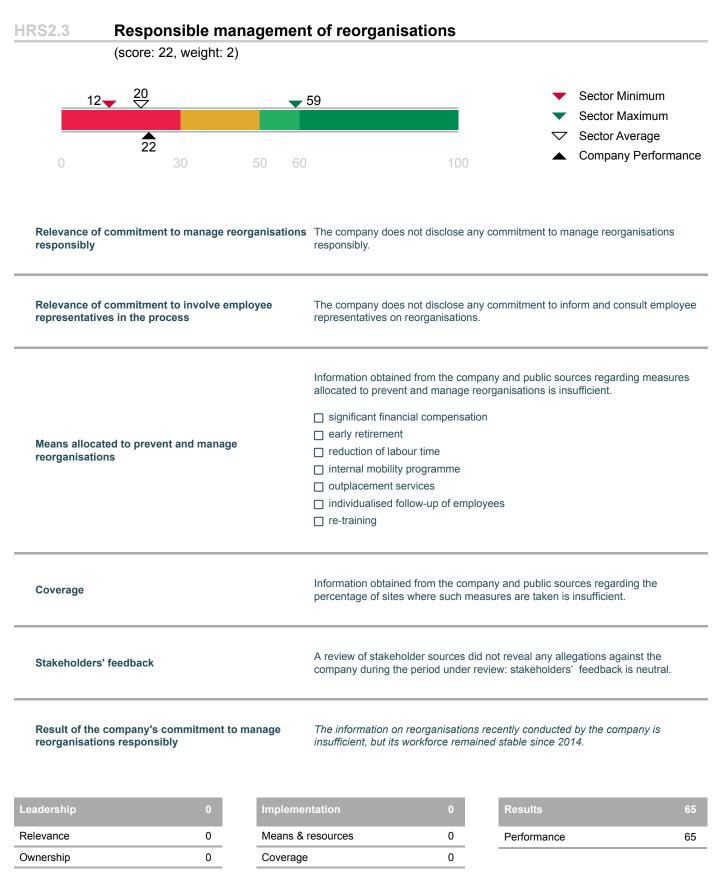
Information obtained from the company and public sources, regarding the percentage of the company's employees covered by collective agreements on working conditions, is insufficient.

Leadership	37
Visibility	65
Relevance	30
Ownership	30

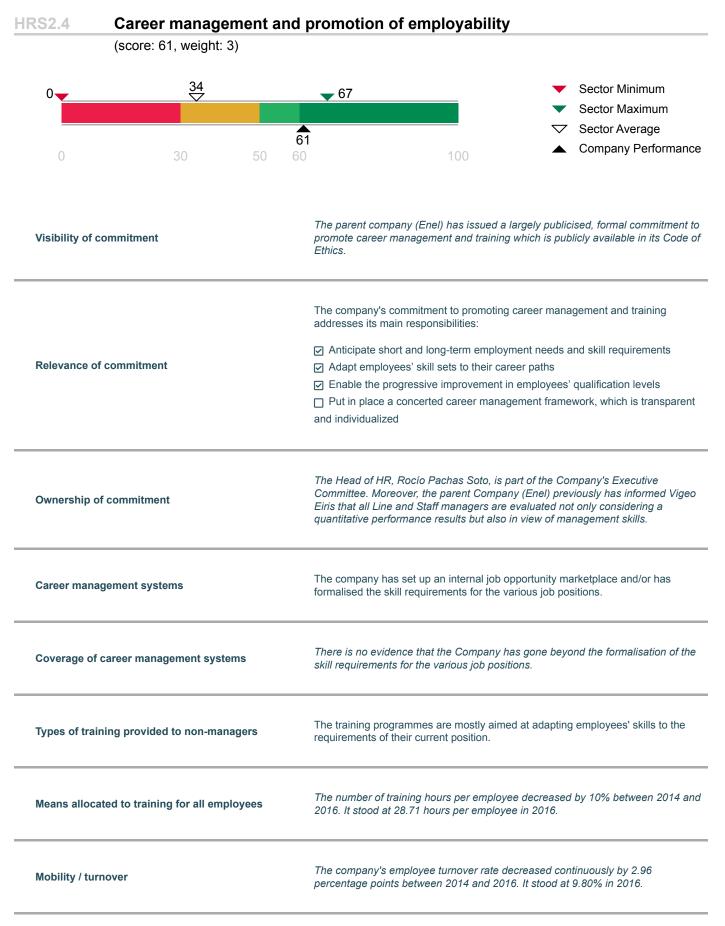
Implementation	18
Means & resources	0
Scope	0
Coverage	30

Results	22
Performance	22









Training delivered during the year under review



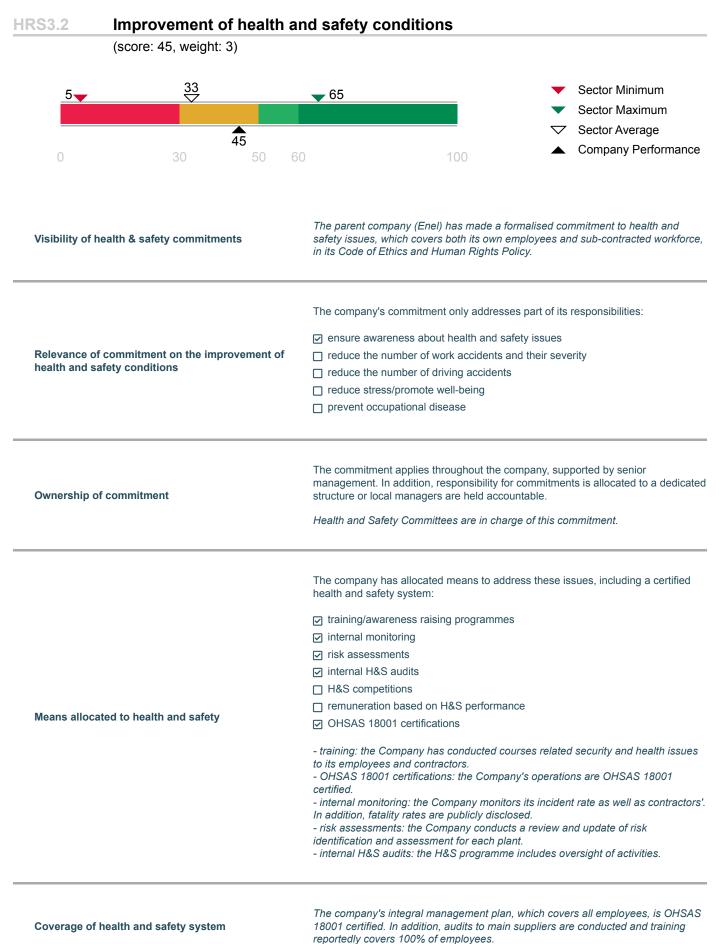
#### During 2016, 100% of the total workforce received training.

83
100
65
100

Implementation	15
Means & resources	15
Scope	30
Coverage	0

Results	86
Performance	86





Means allocated to reduce stress at work



The company has allocated significant means to address stress at work, including:

- monitoring of absenteeism/rate of occupational disease
- □ job redesign (work organisation)
- □ assessment of stress through analysis of internal H&S data
- monitoring of stress through opinion surveys
- awareness raising for employees
- ☑ identification of stress sources
- $\hfill\square$  stress support instruments (hotline, counselling service, employee assistance
- programme, etc)
- ☑ training on stress for employees
- ☐ training on stress for managers
- $\hfill\square$  measures to improve ergonomics/ ergonomic design of workplaces

- awareness raising for employees: the Company has conducted workshops to manage labour stress. Also, the Company has implemented an annual healthy plan, in which its employees benefit from stress prevention through active breaks.
- identification of stress sources: the Company's stress control programme covers the assessment of stress risk factors in the workplace. Monitoring of ergonomics is conducted through regular assessments.
- training on stress for employees: the Company has conducted courses in stress management.

		There is no evidence that these preventive measures allocated to address stress at work cover the majority of the Company's employees.		
	Accident frequency rate	The company's accident frequency rate remained stable between 2014 and 2016 at 0.3120 accidents per 200,000 hours worked in 2016.		
	Accident severity rate	The company's accident severity rate has increased by 167% between 2014 and 2016. It stood at 0.0048 lost time days per 200,000 hours worked in 2016.		
	Occupational diseases	The company does not disclose quantitative data on absenteeism and/or occupational disease rates.		
	Accident frequency rate at contractors'	The company's contractors accident frequency rate has increased by 15% between 2014 and 2016. It stood at 0.2420 accidents per 200,000 hours worked in 2016.		
	Accident severity rate at contractors'	The company's contractors severity rate decreased but not continuously by 12% between 2004 and 2016. It stood at 0.0030 lost time days per 200,000 hours worked in 2016.		
	Absenteeism and/or Occupational diseases at contractors'	The company does not disclose quantitative data on its subcontracted labour absenteeism and/or occupational disease rates.		
	Stakeholders' feedback	A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral		

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Leadership	55
Visibility	65
Relevance	30
Ownership	65

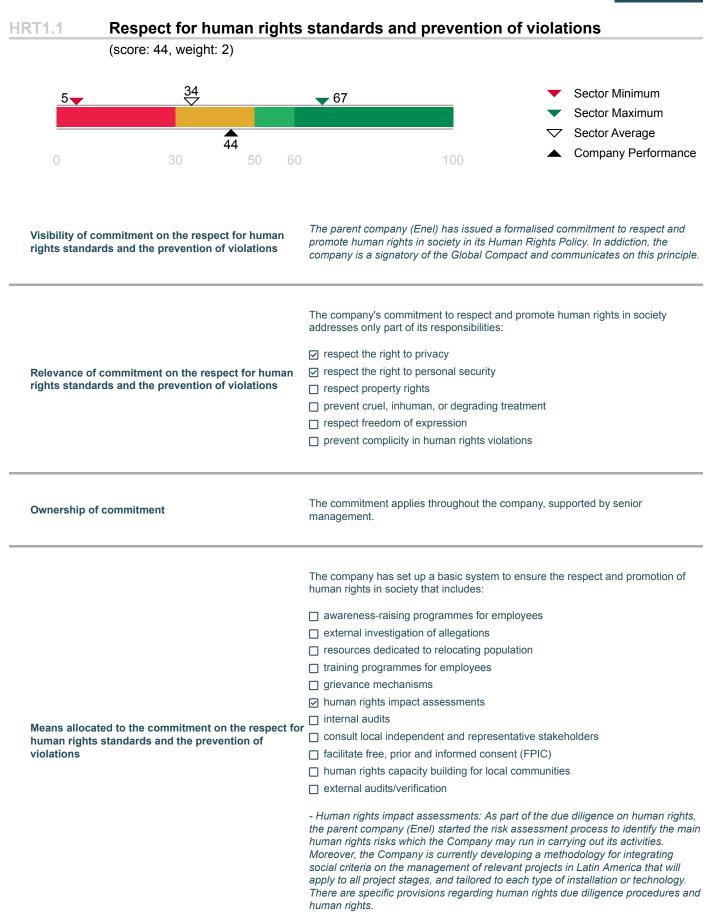
Implementation	56
Means & resources	65
Coverage	48

Results	24
Performance	24

ISIN CODE: PEP701011004 Electric & Gas Utilities Emerging Market

## Human rights

# Score: 43



ISIN CODE: PEP701011004 Electric & Gas Utilities Emerging Market



#### Coverage

There is no evidence that the Company has set up such systems in all of its operations facing the highest risks in terms of human rights abuses.

#### Stakeholders' feedback

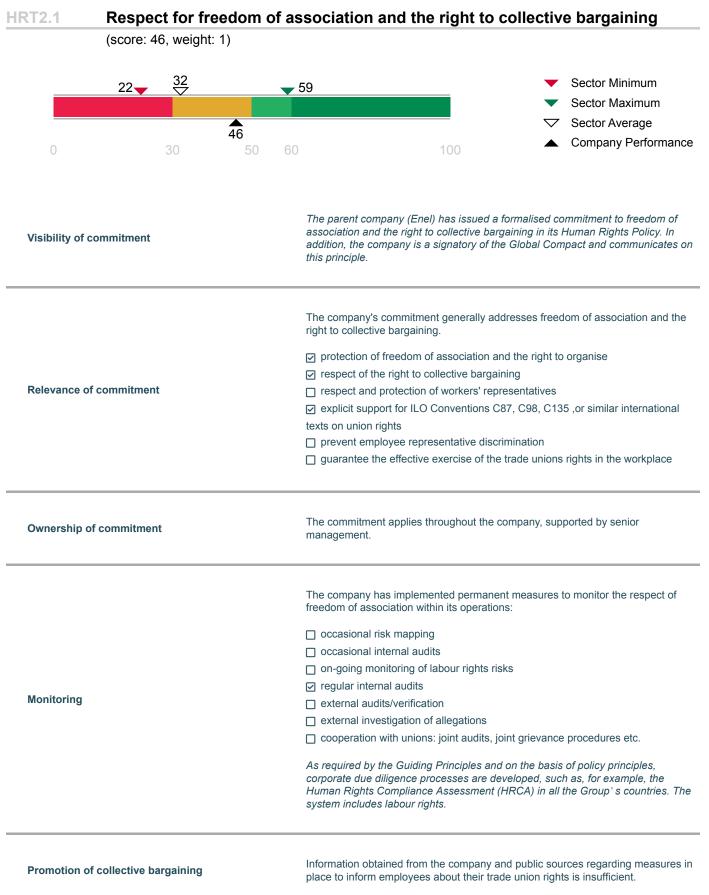
A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral.

Leadership	37
Visibility	65
Relevance	30
Ownership	30

Implementation	30
Means & resources	30
Coverage	30

Results	65
Performance	65





Coverage



There is no evidence that the Company has set up such systems in all of its operations facing the highest risks in terms of labour rights.

#### Stakeholders' feedback

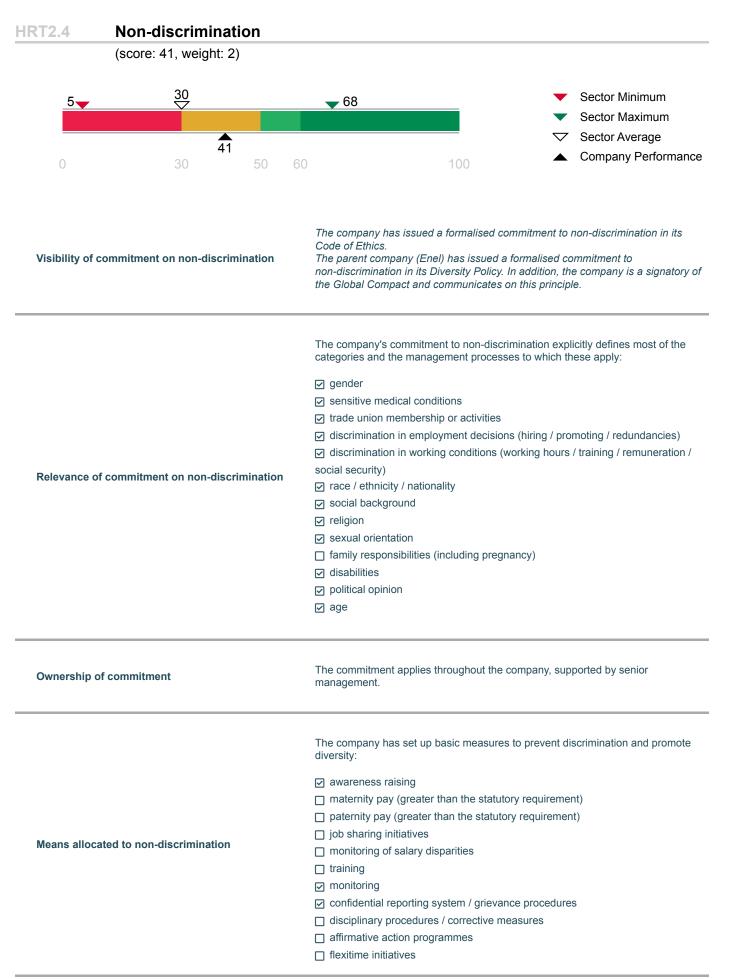
A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral.

Leadership	37
Visibility	65
Relevance	30
Ownership	30

Implementation	35
Means & resources	37
Coverage	30

Results	65
Performance	65

vigeoiris Rating



30



			<ul> <li>career break</li> <li>awareness rais</li> <li>monitoring: The positions as well</li> <li>confidential rep</li> </ul>	ing: A copy of the c Company reports as employees per porting system: emp	Code of Ethics is delivered to all on the number of women acros	s different
Coverage	Coverage			ence that the Comj jority of its operatio	pany has set up programmes to ons.	promote
Results in terms of gender distribution		The share of women in management positions has increased but not continuously by 1.05 percentage point between 2014 and 2016. It stood at 24.05% in 2016.				
Results in terms of employment of disabled persons				antitative data on performance i the total workforce.	ndicators such	
Stakeholders' feedback		A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral.				
Leadership	65	Impleme	ntation	30	Results	28
Visibility	65	Means &	resources	30	Performance	65
Relevance	100	Coverage	9	30	Trends	15

Ownership

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Score: 35

### **Community involvement**

### Promotion of the local social and economic development **CIN1.1** (score: 42, weight: 3) <u>39</u> Sector Minimum **7**2 12-Sector Maximum Sector Average 42 **Company Performance** The company has issued a formalized and accessible commitment to promote local social and economic development in its: Visibility of the policy Code of Ethics and the Human Rights Policy. The company's commitment to promote local social and economic development addresses only part of its responsibilities: Optimise the impact of operations on the local economy Promote the creation and development of local businesses **Relevance of commitment** Promote the transfer of technology and skills to developing countries Promote the employment and training of local personnel Reduce the social impacts related to site closures, openings, and restructuring Implement a responsible tax strategy The commitment applies throughout the company, supported by senior **Ownership of commitment** management. The company has allocated some means to address social and economic development, including: Social development programmes Capacity building programmes Infrastructure development programmes Social impact assessments Grievance mechanisms Means allocated - Social development programmes: the Company has conducted health campaigns in the areas where it is located. These campaigns delivered basic health services to those most in need. Also, the Company supports the Nuevo Pachacútec Higher Technological Institute, allowing that the technical electricity career from the Institute be dictated in the Company, combining theory and practice for the students. At the end of 2016, 94% of the technical electricity career students are currently working on the Company's contractors companies. - Infrastructure development programmes: the Company has developed "More light for sport programme", where lighting is placed into sports facilities in order that young people play sports in insurance and illuminated places.

Geographical coverage

There is no evidence that these programmes cover the majority of Company sites.

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Performance trend	The company does not report indicators on social and economic development.
	The Company reports significantly on taxes paid. Reporting covers:
	☐ taxes paid in some countries of operations
	taxes paid in some regions of operations
	taxes paid in key regions of operations
	taxes paid in key countries of operations
	✓ sales per zone
Transparency of tax reporting	☑ operating profit per zone
	number of employees per zone
	ratio between tax paid and headline corporate tax rate per zone
	explanation for significant differences between tax rate actually paid and
	expected tax rate
	Enel Distribucion Peru reports on taxes paid to the government in the only country it operates. In addition, it provides information on sales and operating profits

Presence in IMF 'offshore financial centers' and/ or in The Company does not operate in any location considered by the IMF as 'offshore jurisdictions considered by the OECD as not compliant financial centres' or in jurisdictions considered by the OECD as not compliant enough with tax transparency rules enough on tax transparency rules.

#### Stakeholders' feedback

A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral

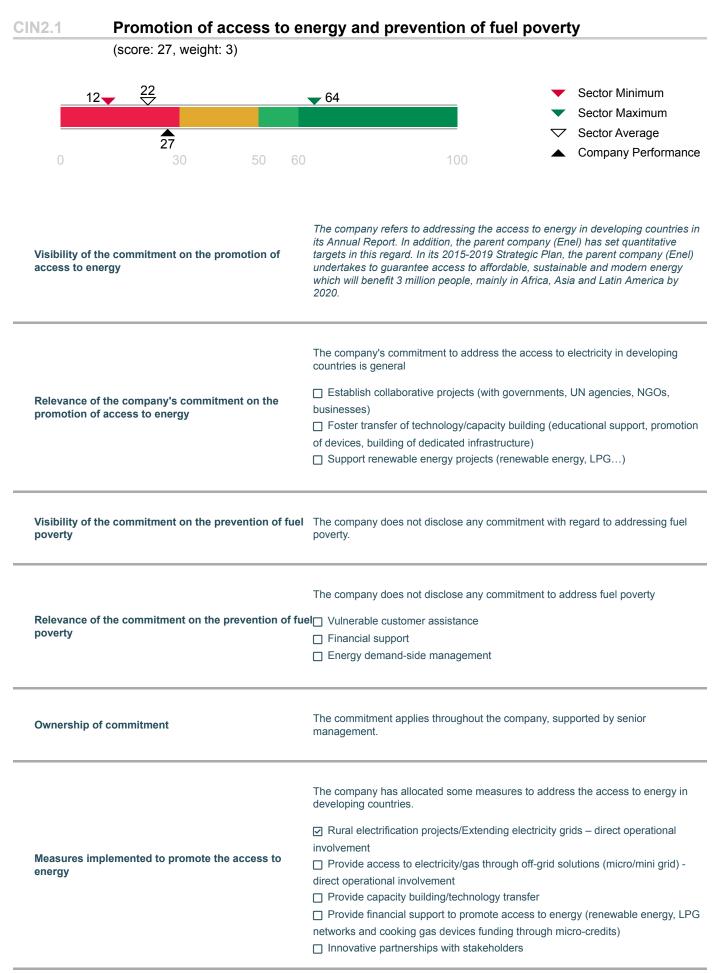
Leadership	41
Visibility	65
Relevance	30
Ownership	30

Implementation	30
Means & resources	30
Coverage	30

Results	55
Performance	75
Trends	0

-







- Rural electrification projects: The Company has developed the "massive electrification" programme, with which the Company has implemented electricity in the districts of San Antonio, Carabayllo, among others.

Coverage of the measures implemented to address access to energy	Rural electrification projects cover several sites.
Measures implemented to reduce fuel poverty	Information obtained from the company and public sources regarding measures allocated to address the fuel poverty issue is insufficient. Financial support Innovative (non-obligatory) tariff schemes Energy demand-side management (energy efficiency) for vulnerable customers Customer assistance (e.i. energy ombudsman)
Coverage of the measures implemented to address fuel poverty	Information obtained from the company and public sources regarding the percentage of the company covered by such efforts is insufficient.
Performance trend - Access to energy	The company does not disclose indicators on access to energy.
Performance trend - Fuel poverty	The company does not disclose indicators on fuel poverty.
Stakeholders' feedback	A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral

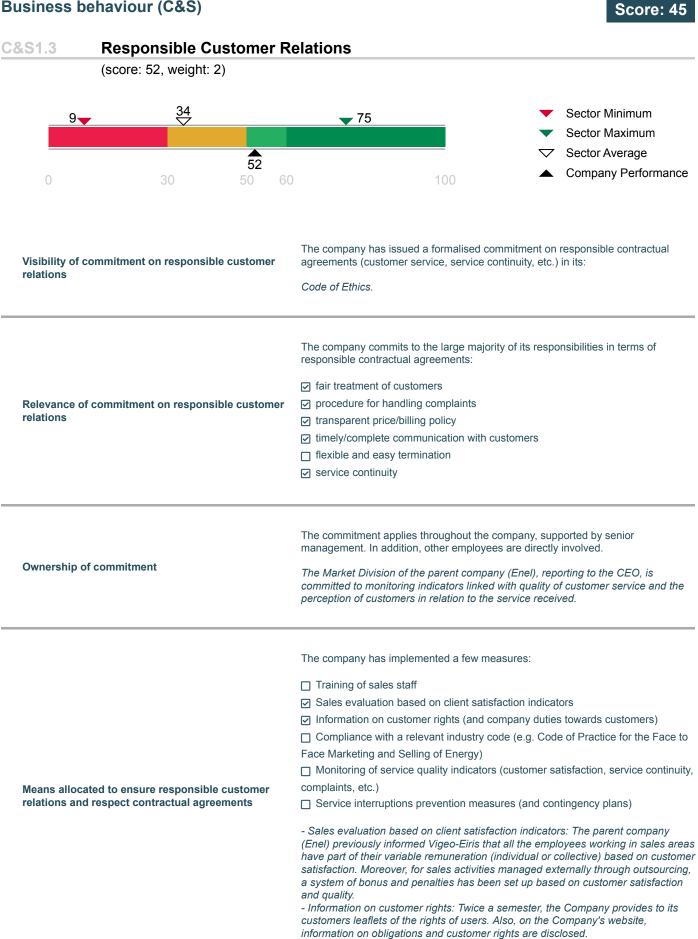
Leadership	22
Visibility	32
Relevance	15
Ownership	30

Implementation	24
Means & resources	15
Coverage	32

Results	35
Performance	46
Trends	0

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### **Business behaviour (C&S)**



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Coverage of the means allocated to ensure responsible customer relations and respect contractual agreements		Bonuses are prov satisfaction indica		rees working in sales based on	n client	
Complaints managemen	nt system				le system to handle complaints	
Customer satisfaction			insufficient.	pany states to hav	nce indicators regarding custon	
Results on service cont	inuity on electric	city networks	The average inte minutes in 2014 t		per customer has decreased by	/ 22% from 619
Stakeholders' feedback					d not reveal any allegations aga eview: stakeholders' feedback	
Leadership	79	Impleme	ntation	30	Results	46
Visibility	65	Means &	resources	30	Performance	46
Relevance	100	Coverage		30		
Ownership	65					





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Coverage of the means allocated

There is no evidence that the measures implemented cover indirect suppliers/ contractors.

Coverage of the social audits

Information obtained from the company and public sources regarding the percentage of the company's suppliers covered by social audits is insufficient.

Transparency on social compliance in the supply chain. The company does not disclose quantitative data on the share of social non-compliance in the supply chain.

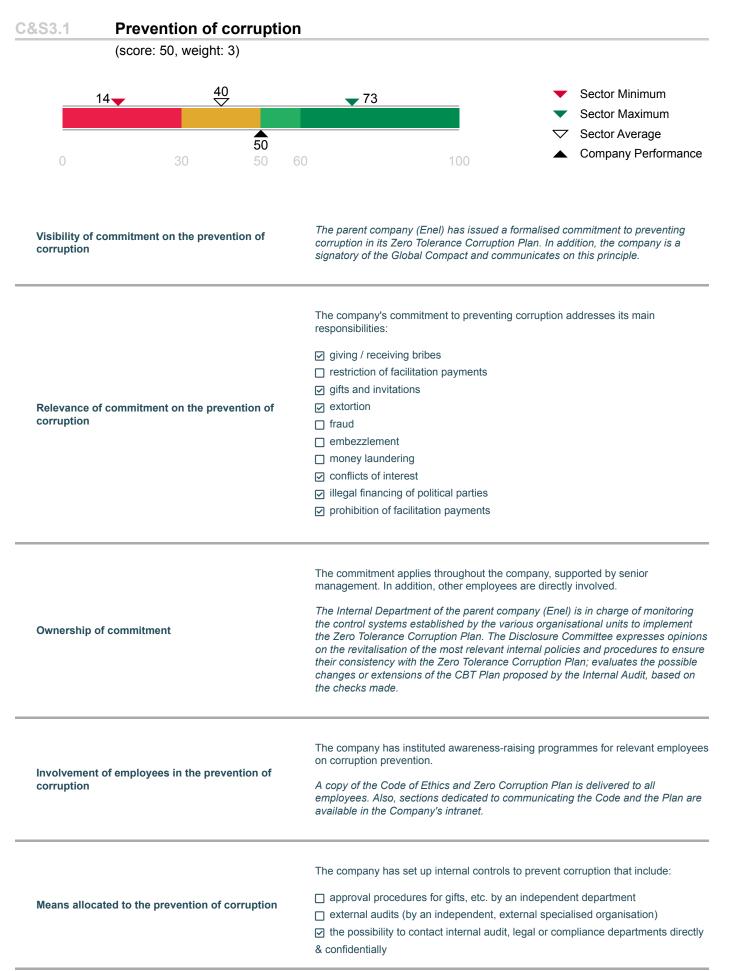
Stakeholders' feedback

Leadership	39
Visibility	65
Relevance	30
Ownership	30

Implementation	27
Means & resources	32
Coverage	15

Results	43
Performance	43







a dedicated confidential hotline or email address internal audits (internal verification of compliance with the company's code of conduct etc.) risk assessment of company vulnerability - The possibility to contact internal audit, legal or compliance departments directly & confidentially: Employees, managers and directors of the parent company (Enel) are required to report all violations of the Zero Tolerance of Corruption plan and, more generally, of the Code of Ethics, to the Enel auditor's office. Reports will be treated confidentially. - a dedicated confidential hotline: employees can report violations to the Zero Tolerance Corruption Plan through an independently administered hotline in a confidential way. - internal audits: Monitoring the controls set up by the operational units to implement the anti corruption plan is entrusted to the auditor's office, which carries out its activities in all Enel companies with the objective of suggesting changes designed to improve the internal control system. The Disclosure Committee discusses the appropriateness of the periodic audit plan and verifies that the planned interventions are adequate to ensure compliance with the TCC Plan. The measures implemented cover all significant parts of the company as well as sales agents. There is no evidence that the measures described above (especially audits) apply at all sales agents and business partners in Peru. The parent company (Enel) proposes that affiliated companies and joint venture partners that do not have their Coverage of the means allocated to the prevention of own codes of ethics or programmes to fight corruption, adopt its Code of Ethics and the present Zero Tolerance Corruption Plan or, alternatively, that they draw up corruption similar documents. Regarding agents or intermediaries, the parent company (Enel) states that any person who represents Enel is obliged to sign an undertaking to respect the provisions of the Code of Ethics and the Zero Tolerance Corruption Plan. Purchase contracts are subject to the rules adopted by the group regarding the Code of Ethics and the Zero Tolerance of Corruption Plan, to which suppliers must adhere

Transparency on corruption suspicions raised through The company does not disclose any quantitative data on the number or nature of corruption incidents reported internally.

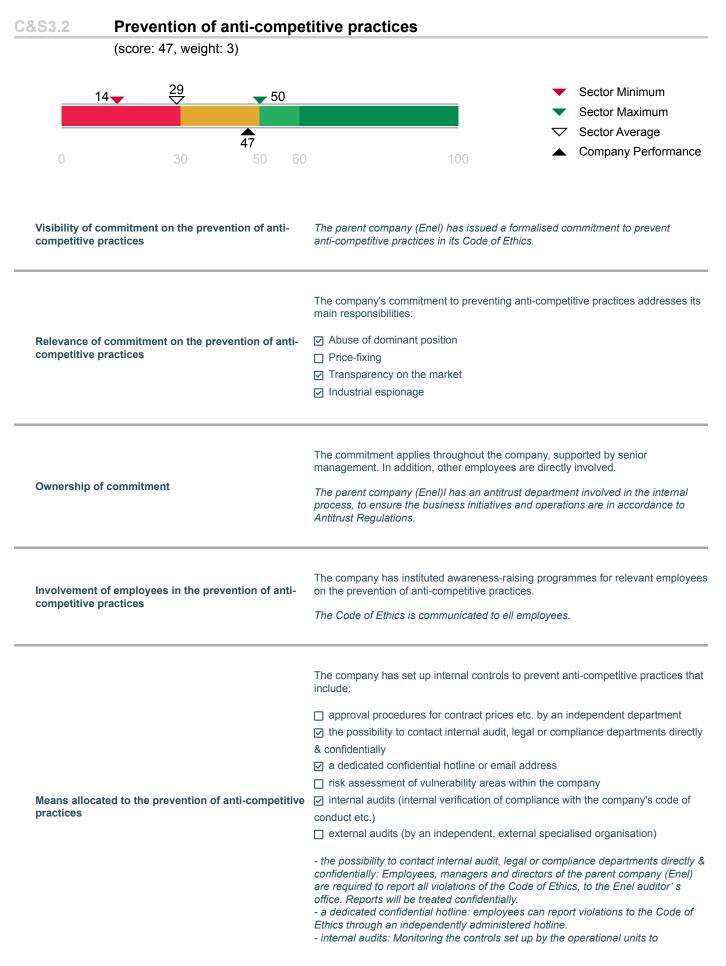
#### Stakeholders' feedback

Leadership	65
Visibility	65
Relevance	65
Ownership	65

Implementation	42
Means & resources	32
Coverage	65

Results	43
Performance	43







implement the Company's policy, including anti-competition, is entrusted to the auditor's office, which carries out its activities in all Enel companies with the objective of suggesting changes designed to improve the internal control system.

Coverage of the means allocated to the prevention of anti-competitive practices	The measures implemented cover all significant parts of the company. All employees seem to have access to the Ethicspoint hotline. However, the coverage of internal audits is not clear.
Reporting	The company does not disclose any quantitative data on the number or nature of antitrust incidents reported internally.

Stakeholders' feedback

Leadership	65
Visibility	65
Relevance	65
Ownership	65

Implementation	32
Means & resources	32
Coverage	30

Results	43
Performance	43





Measures allocated towards transparency and integrity integrity of lobbying practices. of influence strategies and practices

publication of detailed information on lobbying activities



approval procedures for gifts, travel or other privilege by an independent department

a dedicated confidential hotline or email address

internal monitoring for lobbying budget

- internal audits for lobbying activities
- independent party for monitoring lobbying budget/external audit
- ☐ disclosure of the positions in the period of preparation of a debate and during the debate
- A dedicated confidential hotline or email address is in place.

Coverage of the measures allocated towards

transparency and integrity of influence strategies and All employees appear to have access to the hotline. practices

Reporting

The company does not disclose direct and indirect expenses dedicated to lobbying practices.

Stakeholders' feedback

Leadership	55
Visibility	65
Relevance	30
Ownership	100

Implementation	9
Means & resources	0
Coverage	30

Results	35
Performance	35

ISIN CODE: PEP701011004 Electric & Gas Utilities Emerging Market

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Score: 30

### **Corporate governance**





The formal CSR reporting has been signed by CEO/Chairman/Board, but there is no evidence that relevant CSR issues are reviewed at Board meetings.

- Health & safety
- Climate change
- Dellution prevention
- Anti-competitive practices
- Corruption
- Community relations

The CSR Report is included in the Annual Report which has been validated by the chairman.

#### Regularity of and attendance at Board meetings

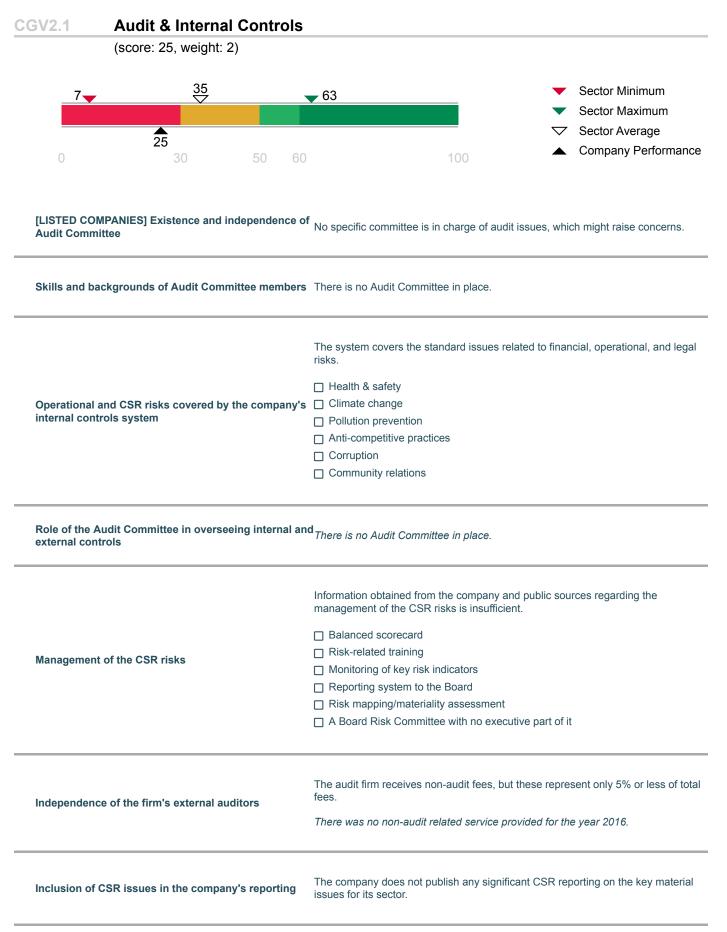
Review of CSR issues at Board meeting

Regular meetings are held, and attendance rates are above 90%

13 Board meetings were held during 2016, and the attendance rate was 94.2%.

Name of Board member	Role	Executive	Non executive	Employee representative	Nomination	Audit	Remuneration	Former executive	> 9 years on Board	Stock options	Paid>1/2 executive salary	Represent>3% company's shares	Other	Independency
Carlos Temboury	Chairman		Х									Х		
Fernando Fort Marie			Х											Х
Walter Sciutto	CEO	Х										Х		
Carlos Alberto Solis		Х										Х		
Paolo Pescarmona			Х									Х		
Gianluca Caccialupi			Х									Х		
Mario Alberto			Х											Х
Jose de Bernardis			Х											Х

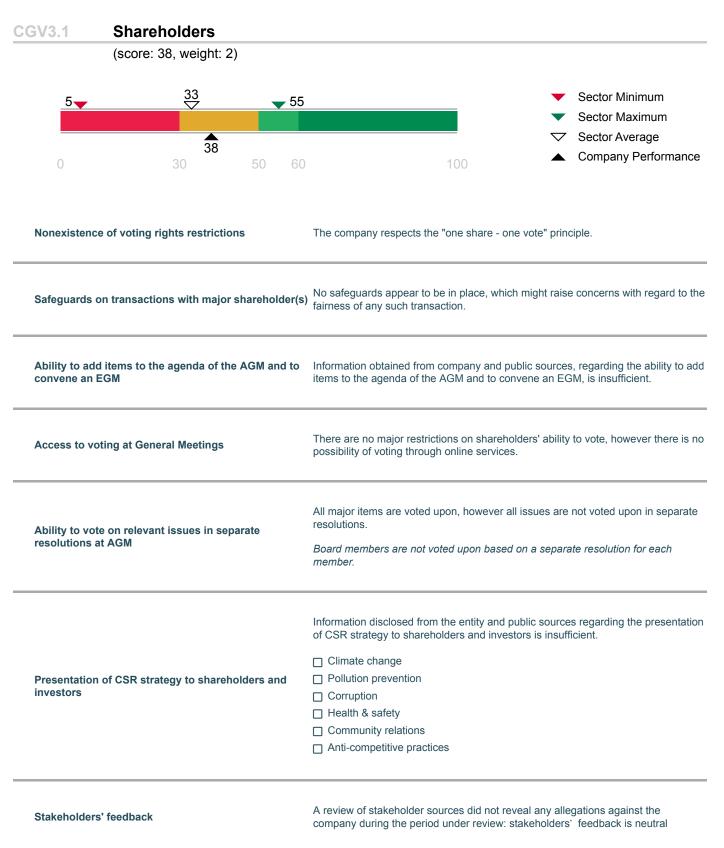
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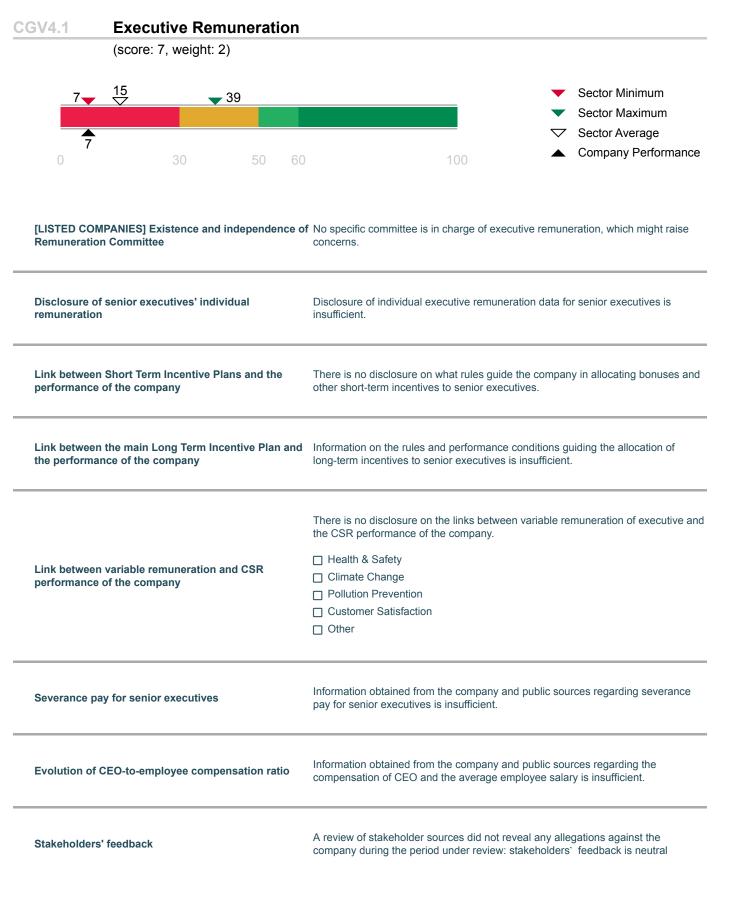


Stakeholders' feedback

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# Detailed Scores and Ratings

### **CURRENT AND PREVIOUS RATINGS**

Period	Environment	Human resources	Human rights	Community involvement	Business behaviour (C&S)	Corporate governance
2018/03	+	+	+	+	+	=
2017/10	=	=	=	=	=	=
2015/10	=	+	=	=	=	=

### **SCORES PER DOMAIN**

Domain	Average Score	Leadership	Implementation	Results
Environment	39	42	38	18
Human resources	43	50	26	54
Human rights	43	48	31	50
Community involvement	35	32	27	45
Business behaviour (C&S)	45	62	31	43
Corporate governance	30	24	21	43

### **SCORES PER CRITERIA**

Sub-domain	Criterion	Score
	1	86
Environment 1	2	37
Environment	3	N/A
	4	22
<b>F</b>	2	15
Environment 2	4	N/A
Environment 3	1	24

Sub-domain	Criterion	Score
Human resources 1	1	26
Human resources 2	3	22
Human resources 2	4	61
Human resources 3	2	45

Sub-domain	Criterion	Score
Human rights 1	1	44
Human rights 2	1	46
Human rights 2	4	41

Sub-domain	Criterion	Score
Community involvement 1	1	42
Community involvement 2	1	27

Sub-domain	Criterion	Score
Business behaviour (C&S) 1	3	52
Business behaviour (C&S) 2	4	36
	1	50
Business behaviour (C&S) 3	2	47
	3	33

Sub-domain	Criterion	Score
Corporate governance 1	1	42
Corporate governance 2	1	25
Corporate governance 3	1	38
Corporate governance 4	1	7



## Contacts

Analyst:Sanae Outifa • sanae.outifa@vigeo.comResearch Manager:Abderrahim Ouaderzan • abderrahim.ouaderzan@vigeo.com

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# Overview of the latest updates

Date of the latest update	Information updated
2018/07	Carbon & Energy Transition
2018/03	Controversial Activities Screening
2018/03	Full ESG profile