

Enel Distribucion Peru

ISIN CODE: PEP701011004

Sector: Electric & Gas Utilities

Emerging Market

Companies in sector panel: 7

General information

Enel Distribucion Peru (Enel Distribucion), is a Company primarily involved in the distribution of electric energy. The Company owns concessions for public electricity service in the northern part of Metropolitan Lima, as well as provinces in Peru. Enel Distribucion also offers energy-related services, such as maintenance of distribution network and sale of electrical equipment. The Company was formerly known as

| Main Economic Segmen | t** | Turnover 2016 |
|----------------------|-----|------------------|
| Energy Distribution | + (| 96.2 % |
| Other | | 3.8 % |
| | | |

Information rate: 65% (Sector average: 59%) Company cooperation level: Not responsive

Overall score 40

Edelnor and changed its name to Enel Distribucion Peru in October 2016. The mother Company (Enel) is also assessed by Vigeo Eiris.

Overall CSR performance & trends

| Overall score : 40/100 | | | Human Resources | Human Rights | Community Involvement | Business Behaviour | Corporate Governance |
|-------------------------------|-----------------|---------|--------------------|-----------------|--------------------------|-----------------------|-------------------------|
| 60-100/100 Advanced | 100 | | | | | | |
| 50-59/100 Robust | 75 | | | | | | |
| 30-49/100 Limited | 50 | | | 1 | | | |
| 0-29/100 Weak | . (| XŦ | - | ÷ | | + | |
| Overall score Trend | 25 0 | | | _ | | | Ī |
| Compared to 2015 🕈 +11 points | Scores/Trends | 39 7 | 45 7 | 43 7 | 35 7 | 45 7 | 31 → |
| | Ratings | = | = | = | - | = | = |
| Overall Rank in sector : 4/7 | Controversies | No | No | No | No | No | No |
| | Risk management | Limited | Limited | Limited | Limited | Limited | Limited |
| | Sector perf | ormance | Company | performance | R | ating: min 🗕 / | max ++ |

- Enel Distribucion's overall approach to managing its CSR performance has increased since the previous review (October 2015), but remains limited (40/100).
- The Company displays a homogeneous performance on ESG issues as its performance is limited on the Environment, Social and Governance pillars.
- A review of stakeholder feedback did not reveal any allegation against the Company during the period under review.

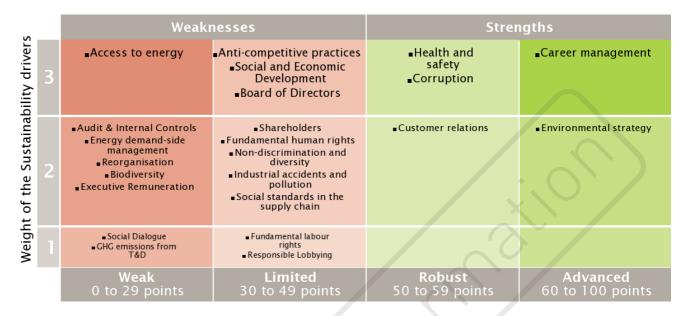
Company inclusion in Vigeo Indices*** : NO

Based on the most recent Index at the date of publication

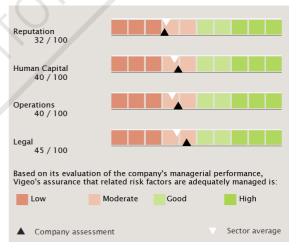
On a 4-level scale: proactive, responsive, partially responsive, not responsive See detailed economic indicators in Selected financial data section



Management of Risks and Opportunities



- Management of Environmental issues stands as a weakness for the Company, though advanced Environmental Strategy appears to be in place. Even if Enel Distribucion's ISO14001 certified environmental management system covers all its operations, the Company displays weak to limited performances in the other critical environmental issues, such as the protection of biodiversity, the prevention and control of industrial accidents and pollution, and energy demand-side management. Failing to manage the overall environmental impacts related to air emissions and accidental pollution may lead the Company to face fines and environmental penalties, or lose its licence to operate.
- A well-functioning governance system is critical in maintaining the operational efficiency of a company. Enel Distribucion's performance on Corporate Governance issues is weak to limited, due to low transparency on such topics as, functioning of the Board and its committees' composition, internal controls and executive remuneration. More specifically, Enel



Distribucion does not report any information on rules guiding executive remuneration and information disclosed regarding its internal control system is insufficient. This composition does not offer high level of assurance that corporate management is independently and effectively monitored.

• On a positive note, Enel Distribucion provides Vigeo Eiris with a good assurance regarding its ability to mitigate human capital risks associated with **health and safety** conditions in its workplace. The Company has made a formalised commitment to health and safety issues, which covers both its employees and subcontractors. Moreover, Health and Safety Committees are in charge of this commitment. In addition, Enel Distribucion has in place an OHSAS 18001 certified health and safety system that covers all its activities in addition to means to address stress at work such as dedicated training to employees and initiatives to identify and assess stress risk factors in the workplace. Still, room for improvement remains as overall H&S KPIs do not show positive trends during the past three years.

* We consider legal security as an element of a company's tangible or intangible assets. We define legal risk as the potential impact - negative or positive - on these assets, considering the management of CSR issues possibly involving the company's legal responsibility. Under no circumstances should our opinion be construed as a due diligence or an assurance in the meaning of regulations such as, for instance, the Sarbanes-Oxley Act in the USA or the Loi de Sécurité Financière in France



the lity

Company performance in all the Sustainability Drivers

| | Weight of th Sustainabilli driver | Overall score 40/100 | Trend | Score |
|---------|---|--|---------------|-------|
| | | Environment | 7 | 39 |
| ENV1.1 | 2 | Environmental strategy | ↗ | 86 |
| ENV1.2 | 2 | Industrial accidents and pollution | 7 | 37 |
| ENV1.3 | 3 | Renewable energy | | N/R |
| ENV1.4 | 2 | Biodiversity | \rightarrow | 22 |
| ENV2.2 | 1 | GHG emissions from T&D | 7 | 13 |
| ENV2.4 | 3 | Air emissions from combustion power plants | | N/R |
| ENV3.1 | 2 | Energy demand-side management | | 24 |
| | | Human resources | 7 | 45 |
| HRS1.1 | 1 | Social Dialogue | | 18 |
| HRS2.3 | 2 | Reorganisation | \rightarrow | 22 |
| HRS2.4 | 3 | Career management | ↗ | 61 |
| HRS3.2 | 3 | Health and safety | ↗ | 52 |
| | | Human rights | 7 | 43 |
| HRT1.1 | 2 | Fundamental human rights | 7 | 44 |
| HRT2.1 | 1 | Fundamental labour rights | 7 | 46 |
| HRT2.4 | 2 | Non-discrimination and diversity | 7 | 41 |
| | | Community involvement | ⊿ | 35 |
| CIN1.1 | 3 | Social and Economic Development | 7 | 42 |
| CIN2.1 | 3 | Access to energy | \rightarrow | 27 |
| | | Business behaviour (c&s) | ↗ | 45 |
| C&S1.3 | 2 | Customer relations | 7 | 52 |
| C&S2.4 | 2 | Social standards in the supply chain | 7 | 36 |
| C&S3.1 | 3 | Corruption | 7 | 50 |
| C&S3.2 | 3 | Anti-competitive practices | 7 | 47 |
| C&\$3.3 | 1 | Responsible Lobbying | 7 | 33 |
| | | Corporate governance | → | 31 |
| CGV1.1 | 3 | Board of Directors | N | 42 |
| CGV2.1 | 2 | Audit & Internal Controls | N | 25 |
| CGV3.1 | 2 | Shareholders | \rightarrow | 44 |
| CGV4.1 | 2 | Executive Remuneration | 7 | 7 |
| | | | | |
| Weal | k (0-29/ | /100) Limited (30-49/100) Robust (50-59/100) Advanced (60- | 100/ | 100) |
| 🕞 Invol | lvement | in allegations 🛛 🕞 Involvement in allegations with evidence of corrective measures | | |

N/R means that this Sustainability Driver is not analysed for this Company

Selected financial data

| Key data | Turnover | EBIT | Employees |
|--------------------|--------------------|------------------|-------------------|
| 2016 | PEN 2,901m | PEN 473 m | 620 |
| 2015 | PEN 2,716m | PEN 445 m | 619 |
| 2014 | PEN 2,367m | PEN 403 m | 619 |
| 2013 | PEN 2,235m | PEN 375 m | 616 |
| 2012 | PEN 2,096m | PEN 317 m | 607 |
| Main sh | areholders | | 2016 |
| Inversio | nes Distrilima S.A | .C. | 51.7 % |
| Enel Am | éricas S.A. | | 24 % |
| AFP INT | EGRA S.A. | | 7.4 % |
| CREDIC | ORP LTDA | | 6.8 % |
| Other | | | 10.1 % |
| Geograp breakdo | | Turnover 2016 | Employees 2016 |
| Peru | | 100 % | 100 % |
| All Econ | omic Segments | | Turnover 2016 |
| Energy [| Distribution | | 96.2 % |
| Other | | | 3.8 % |

Selected ESG Indicators

| | 2016 | 2015 |
|--|---------|------|
| Non-executive Board member(s) responsible for CSR issues | No | No |
| Executive remuneration linked to CSR performance | No | No |
| Ratio of payments to employees vs. shareholders (3-year trend) | N/A | N/A |
| Percentage of independent Board members | 38 | 38 |
| Percentage of women on Board | 0 | 0 |
| Percentage of women in Executive team | 29 | 29 |
| Percentage of women in workforce | 31 | 32 |
| Transparency on lobbying budget | No | No |
| Percentage of employees covered by collective agreements on working conditions | N/A | N/A |
| 3 year trend for safety at work | 7 | 7 |
| Involvement in armament | No | No |
| Transparency on payment of tax | Partial | N/A |
| Management of social risks in supply chain | Limited | Weak |
| Carbon factor (3-year trend) | N/A | N/A |

N/A means that the data is not available.



Involvement in disputable activities: summary

This section is dedicated to disputable activities in which the company is involved. 9 disputable activities are analyzed (see list below) following 30 parameters Additional analysis and full database access are available as an option

For more information please contact us at customer.service@vigeo.com

| | Level of involvement | % of revenues |
|---------------------|----------------------|---------------|
| Alcohol | | % |
| Animal maltreatment | | % |
| Armament | | % |
| Hazardous chemicals | | % |
| Gambling | | % |
| GMOs in food & feed | | % |
| Nuclear energy | | % |
| Sex industry | | % |
| Tobacco | | % |

A company's level of involvement (Major, Minor, No) in a disputable activity is based on:

- An estimation of the revenues derived from disputable products or services
- The precise nature of the disputable products or services provided by the company

Vigeo rating The way to responsible investment ALAS2

Sector performance
 Company performance
 Rating: min -- / max ++

CSR performance per domain



Key issues

Electricity and Gas Transmission & Distribution companies have their responsibilities in tackling climate change and protecting the environment. Companies are expected to increase their efforts to improve the efficiency of their networks as well as mitigate fugitive air emissions. In addition, the operation of such linear infrastructures (pipelines, high-voltage lines, etc.) adds responsibility for the company to protect biodiversity through the entire lifecycle of its activities. Finally, companies with end customers are expected to promote energy efficiency measures for their customers, therefore ensuring energy savings that will contribute to the fight against climate change.

Company performance

- Enel Distribucion's Environmental performance improved and is now limited.

- The Company's environmental policy appears to cover all the issues at stake, and 100% of its sites are ISO 14001 certified. Nevertheless, no information is available on resources allocated to pollution prevention and control, biodiversity protection, and GHG emissions reduction from transmission and distribution activities. The mother Company (Enel) has set an objective of over 30 million smart meters to be installed between the period 2015-2019. Yet, the Company does not disclose data on energy saved by customers.

- Overall, the Company ranks in line with the sector average.



Key issues

Safeguarding the safety and health of employees and contractors remains a key risk factor in the sector. Similarly, anticipating the ageing workforce and retirement of highly skilled workers through the development of career management and promotion of employability represents a major sector challenge. Anticipating and managing reorganisations represent a key challenge, notably following phase-out and optimisation operations after the Fukushima incident. Implementing and maintaining sound systems to guarantee social dialogue is important to the Electric & Gas Utilities sector, that traditionally benefits from strong well-established industrial relations.

Company performance

Enel Distribucion's Human Resources performance improved but remains limited.
 The Company's Code of Ethics addresses the topics of labour relations, career management and health and safety. Yet, the topic of responsible reorganisations remains unaddressed. The mother Company (Enel) has established a representative consultative body covering the whole company. Also, employees have an internal job opportunity marketplace, but it remains unclear if they benefit from individualised performance interviews. In terms of Health and Safety, Enel Distribucion has allocated some means, such as risks assessments, internal H&S audits and OHSAS 18001 certification. Nevertheless, severity rate of employees have deteriorated between 2014 and 2016.

- Overall, the Company ranks in line with the sector average.





Key issues

Companies with operations in weak governance zones and which are involved in large-hydro projects, mining activities, or gas exploration, tend to be more exposed than others to violations of stakeholders' fundamental human rights. Electric & Gas Utilities are expected to also have policies and management systems in place, e.g. information, training, risk-mapping, to deal with labour rights issues in their countries of operation and guarantee freedom of association and the right to collective bargaining. Finally, the industry remaining largely male dominated, discrimination need to be banned and diversity promoted if companies want to increase their competitiveness as well as attract and retain talents.

Company performance

- Enel Distribucion's Human Right performance improved and is now limited.

The Company commits to respect labour rights and supports ILO conventions. In addition, internal audits are conducted as part of corporate due diligence processes. Moreover, human rights impact assessments are conducted throughout its activities in Latin America. In terms of non-discrimination, no further measures besides monitoring and confidential reporting systems appear to be in place. The share of women in management positions has increased between 2014 and 2016.
 Overall, the Company ranks in line with the sector average.

| COMMUNITY INVOL | VEMENT | |
|-----------------|--------|---------|
| 100 | 2015 | 2017 |
| 75 | | |
| 50 | | - I- |
| 25 | | + |
| 0 | | |
| | | |
| Score | | 35 |
| Allegations | | No |
| Rating | | - |
| Risk management | | Limited |

Key issues

Electricity and gas transmission companies' main responsibilities in the Community Involvement domain is promoting access to energy in developing countries through collaborative projects with relevant stakeholders, and capacity building. In their regions of operations, electricity and gas transmission companies should deal with the disruptive impacts of their operations through the evaluation and monitoring and promote the local social and economic, through social programmes and the reinforcement of the local content of operations. Finally, it is fundamental that distribution companies implement relevant measures for poor households to avoid disconnections through initiatives that may include raising awareness on energy consumption and energy efficiency among their customers.

Company performance

- Enel Distribucion's Community Involvement performance improved and is now limited.

The Company's Code of Ethics covers the promotion of local social and economic development, which is supported by social and infrastructure development programmes. Yet, no indicators are provided to assess the efficiency of the measures in place. Enel Distribucion, along with its mother company, have set targets to guarantee access to energy for 3 million people in developing countries by 2020. Rural electrification projects appear to be in place to support this target. However, the Company's reporting does not appear to address fuel poverty.
Overall, the Company ranks below the sector average.





Key issues

Electric & Gas Utilities and Transmission companies operate in regulated markets where risks and opportunities are shaped by fiscal and regulatory frameworks and reforms. Thus, they are frequently involved in the political processes and government relations, highlighting the importance of prevention of corruption and of conflicts of interest. With the increasing competition, companies may be tempted to violate competition rules. Companies with end-use customers need to maintain transparent and responsible customer relations to improve customer satisfaction and their attractiveness in the market . Finally, as sector companies rely extensively on suppliers for coal, natural gas and uranium, social and human rights factors in the supply chain are of major importance.

Company performance

Enel Distribucion's Business Behaviour performance improved and is now limited.
 The Company committed to all the issues under review, and appears to have set reporting systems to monitor compliance, as well as internal audits in terms of its commitments to prevent corruption and anti-competitive practices. However, quantitative data on related incidents are not disclosed. The Company's service continuity has increased. Also, social issues are integrated into contractual clauses. However, no suppliers' audits appear to be conducted. Despite its commitment to lobbying, no internal audits or monitoring of lobbying budget is evidenced and no training for employees appears to be provided.

- Overall, the Company ranks in line with the sector average.

Key issues

2017

31

No

_

Limited

2015

Sound corporate governance is required to oversee a company's strategic direction, including the CSR strategy. Vigeo Eiris' framework has been adapted to capture the level of integration of CSR topics at Board-level, supplementing traditional signals on efficient governance practices. Directors are notably evaluated on their level of diversity and experience with operational, financial, and CSR topics. The audit and internal controls system is examined regarding the efficiency and reach of its risk management. Shareholders are expected to have fair voting rights and access to all relevant information on emerging ESG risks. Executive remuneration is assessed for transparency and alignment with balanced stakeholder interests.

Company performance

- Enel Distribucion's Corporate Governance performance remains limited.

- More than a third of the Board is considered independent and there are no specific committees in charge of nomination, remuneration or audit. CSR issues do not appear to be reviewed or managed at Board level. Shareholders exercise one vote per share, however election of board members in separate resolutions are not voted upon at AGMs. Lastly, limited transparency is displayed with regard to executive remuneration.

- Overall, the Company ranks in line with the sector average.

100

75

50

25

0

Score

Rating

Allegations

Risk management



11

16

Detailed analysis

| Envi | ronr | nent |
|------|------|------|

| Environmental strategy | 11 |
|---|--|
| Pollution prevention and control (soil, accident, industrial safety, nuclear) | 11 |
| Development of renewable energy | 12 |
| Protection of biodiversity | 12 |
| Management of energy consumption and GHG from Transmission & Distribution activities | 13 |
| Management of energy consumption and air emissions from fossil-based Generation activities | 14 |
| Energy demand-side management | 15 |
| | Pollution prevention and control (soil, accident, industrial safety, nuclear) Development of renewable energy Protection of biodiversity Management of energy consumption and GHG from Transmission & Distribution activities Management of energy consumption and air emissions from fossil-based Generation activities |

Human Resources

| HRS1.1 | Promotion of labour relations | 16 |
|--------|--|----|
| HRS2.3 | Responsible management of reorganisations | 17 |
| HRS2.4 | Career management and promotion of employability | 18 |
| HRS3.2 | Improvement of health and safety conditions | 19 |

| Human Rig | phts | 21 |
|-----------|---|----|
| HRT1.1 | Respect for human rights standards and prevention of violations | 21 |
| HRT2.1 | Respect for freedom of association and the right to collective bargaining | 22 |
| HRT2.4 | Non-discrimination | 23 |

| ial and economic development | 25 |
|-------------------------------------|---|
| ergy and prevention of fuel poverty | 26 |
| | ial and economic development ergy and prevention of fuel poverty |

| Business I | Behaviour (C&S) | 28 |
|------------|--|----|
| C&S1.3 | Responsible Customer Relations | 28 |
| C&S2.4 | Integration of social factors in the supply chain | 29 |
| C&S3.1 | Prevention of corruption | 31 |
| C&S3.2 | Prevention of anti-competitive practices | 32 |
| C&S3.3 | Transparency and integrity of influence strategies and practices | 34 |

| Corporate | Governance | 36 |
|-----------|--------------------|----|
| CGV1.1 | Board of Directors | 36 |



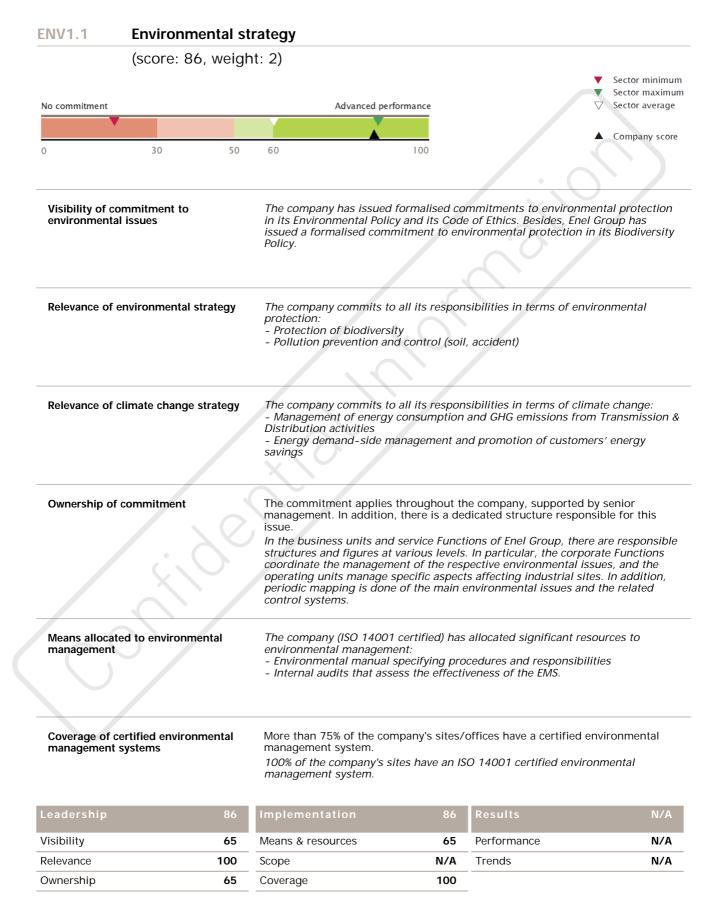
| С | GV2.1 | Audit & Internal Controls | 37 |
|---|-------|---------------------------|----|
| С | GV3.1 | Shareholders | 38 |
| С | GV4.1 | Executive Remuneration | 39 |

| | $\langle 0 \rangle$ | |
|-----|---------------------|--|
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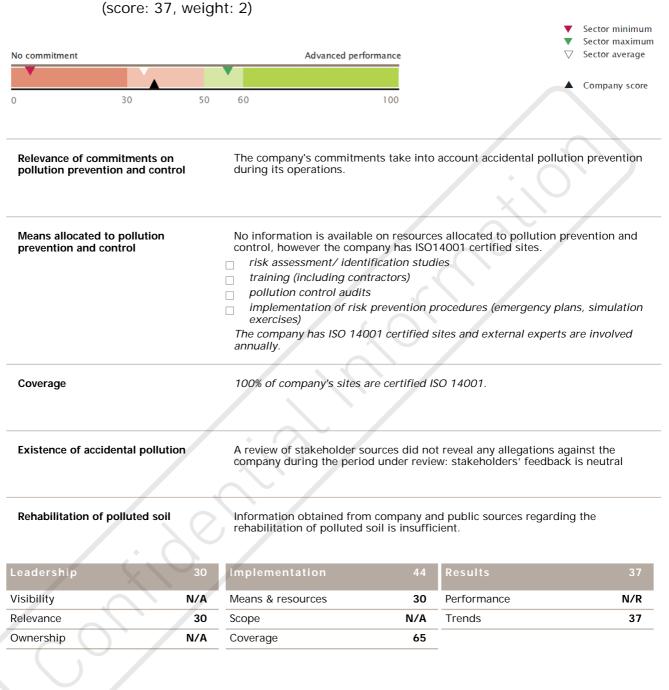
Environment

Score: 39





ENV1.2 Pollution prevention and control (soil, accident, industrial safety, nuclear)



ENV1.3

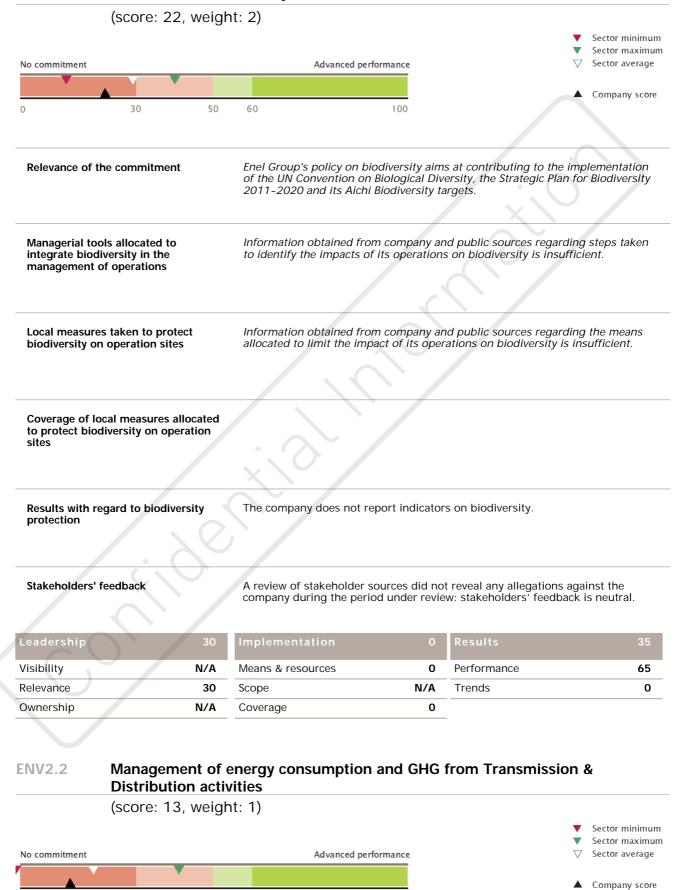
Development of renewable energy

(deactivated)

Enel Distribucion is not involved in electricity or heat generation, therefore this sustainability driver is deactivated.



ENV1.4 Protection of biodiversity



30

50

60

100

0



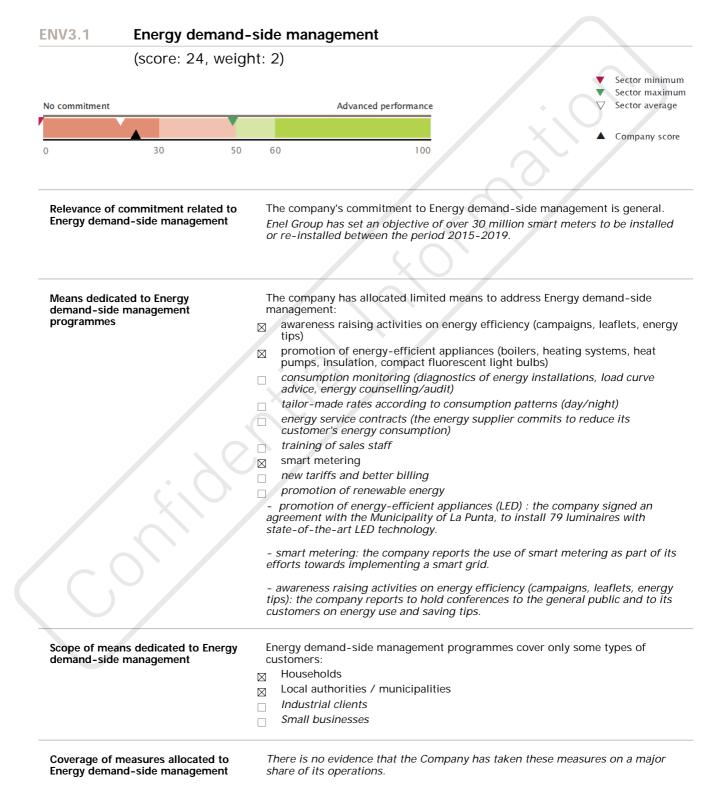
| Relevance of the company's commitment in terms of improving its network energy efficiency | The company's commitmer | nt to improve | e its network energy effi | ciency is genera |
|--|--|--|---|--|
| Relevance of the company's commitment on GHG emissions related to Transmission & Distribution activities | The company's commitmer related to Transmission & I | | | G) emissions |
| Means allocated to improve energy efficiency and reduce GHG emissions from Transmission and Distribution activities | Information obtained from allocated to improving its r is insufficient. | company ar network ener | nd public sources regard rgy efficiency and related | ling means d GHG emission |
| Coverage | | 5 | | |
| | | | | |
| Energy consumption of the gas T&D network | The company does not disc gas T&D network. | close quantil | tative data on energy cor | nsumption of th |
| | The company does not disc gas T&D network. The company does not disc the company's electricity T | close quantil | tative data on GHG emiss | |
| network Greenhouse Gas emissions linked to | gas T&D network. The company does not disc | close quantii &D activities | tative data on GHG emiss | sions related to |
| network Greenhouse Gas emissions linked to electric T&D activities Greenhouse Gas emissions linked to | gas T&D network. The company does not disc the company's electricity T The company does not disc | close quantit &D activities close quantit ission & Dist | tative data on GHG emiss tative data on GHG emiss tribution activities. | sions related to sions related to normalised to |
| network Greenhouse Gas emissions linked to electric T&D activities Greenhouse Gas emissions linked to gas T&D activities Energy losses along the company's | gas T&D network. The company does not dist the company's electricity T The company does not dist the company's gas Transm The company's energy loss network length, have rema | close quantit &D activities close quantit ission & Dist | tative data on GHG emiss tative data on GHG emiss tribution activities. | sions related to sions related to normalised to |
| network Greenhouse Gas emissions linked to electric T&D activities Greenhouse Gas emissions linked to gas T&D activities Energy losses along the company's electricity network | gas T&D network. The company does not disc the company's electricity T The company does not disc the company's gas Transm The company's energy loss network length, have rema 2016. | close quantif &D activities close quantif ission & Dist ses along its ined stable a | tative data on GHG emiss tative data on GHG emiss tribution activities. electricity T&D network, at 0.0180 (GWh / km) be | sions related to sions related to normalised to |
| network Greenhouse Gas emissions linked to electric T&D activities Greenhouse Gas emissions linked to gas T&D activities Energy losses along the company's electricity network activities | gas T&D network. The company does not disc the company's electricity T The company does not disc the company's gas Transm The company's energy loss network length, have remain 2016. Implementation | close quantif &D activities close quantif ission & Dist ses along its ined stable a | tative data on GHG emiss tative data on GHG emiss tribution activities. electricity T&D network, at 0.0180 (GWh / km) be Results | sions related to sions related to normalised to otween 2014 and |



ENV2.4 Management of energy consumption and air emissions from fossil-based Generation activities

(deactivated)

Enel Distribucion does not operate thermal generation facilities. Therefore this sustainability driver is deactivated.





Outcomes of Energy demand-side management measures

The company does not disclose data on energy saved by customers and/or on the number of Energy demand-side management measures.

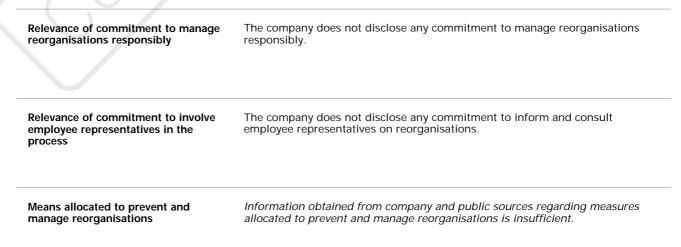
| Leadership | 30 | Implementation | 41 | Results | 0 |
|---|--------------|---|-----------------------------------|--------------------------|--|
| Visibility | N/A | Means & resources | 30 | Performance | N/A |
| Relevance | 30 | Scope | 30 | Trends | 0 |
| Ownership | N/A | Coverage | 65 | | |
| Human Resour | | our relations | | | Score : 45 |
| | 18, weigt | | | | |
| No commitment | 10, noig. | Advanced per | formance | | Sector minimur Sector maximur Sector average |
| | | | | | Company score |
| 0 30 | 50 | 60 | 100 | | |
| Visibility of commitment of promotion of labour relat | | The company has issued in its: <i>Code of Ethics</i> . | a formalised o | commitment to promot | e labour relations |
| Relevance of commitment promotion of labour relat | | The company's commitm | ent to promot | e labour relations is ge | eneral. |
| Ownership of commitmer | ıt | The commitment applies management. | throughout th | e company, supported | l by senior |
| Coverage of employee rep bodies | presentative | The company has establi representative consultati The mother company (En covering the whole comp | ve body coveri el) has establi | ng the whole company | 1. |



| Subjects covered by colle | ective | Information obtained from | | | arding the |
|--|-------------|---|--------------|---------------------------|--|
| bargaining | | subjects covered in collecti | ve bargainir | ng is insufficient. | |
| | | remuneration | | | |
| | | working hours | | | |
| | | training | | | |
| | | career development | | | |
| | | work time flexibility | | | |
| | | employability/life long l | earning | | |
| | | stress management equal opportunities | | | |
| | | \Box CSR issues | | | |
| | | | | | |
| Coverage of collective ag on working conditions | greements | Information obtained from percentage of the company working conditions, is insu | 's employee | s covered by collective a | |
| eadership | 37 | Implementation | 18 | Results | 0 |
| /isibility | 65 | Means & resources | 0 | Performance | 0 |
| Relevance | 30 | Scope | 0 | Trends | N/A |
| Dwnership | 30 | Coverage | 30 | | |
| | | nagement of reorganis | ations | | |
| (score | : 22, weigl | ni: 2) | | | |
| | | | | | |
| | | | | | Sector minimu Sector maximu |



Enel Distribucion Peru does not report any information about employees layoffs that occurred during the period under review, and no information was found in the media about any restructurings carried out by the Company.





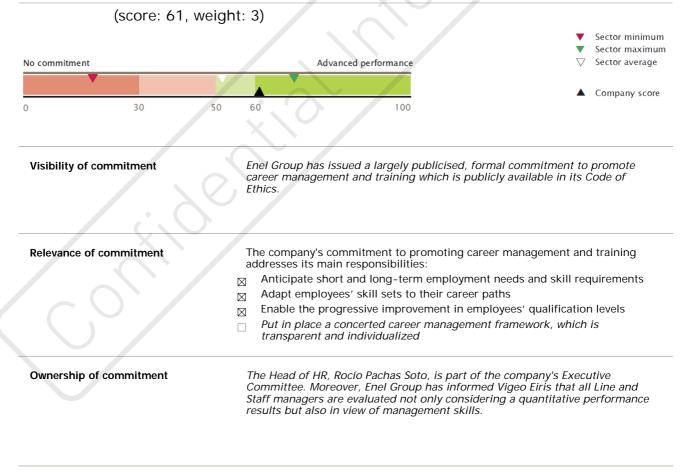
Coverage

 Stakeholders' feedback
 A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral.

 Result of the company's commitment to manage reorganisations recently conducted by the company is insufficient, but its workforce has increased since 2014.

| Leadership | 0 | Implementation | 0 | Results | 65 |
|------------|-----|-------------------|-----|-------------|-----|
| Visibility | N/A | Means & resources | 0 | Performance | 65 |
| Relevance | 0 | Scope | N/A | Trends | N/A |
| Ownership | 0 | Coverage | 0 | | |

HRS2.4 Career management and promotion of employability



Career management systems

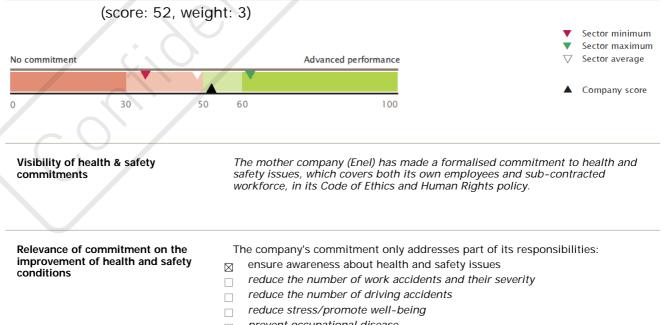
The company has set up an internal job opportunity marketplace.



| Coverage of career management systems | There is no evidence that the company has gone beyond the formalisation of the skill requirements for the various job positions. |
|---|--|
| Types of training provided to non-managers | The training programmes are mostly aimed at adapting employees' skills to the requirements of their current position. |
| Means allocated to training for all employees | The number of training hours per employee decreased by 10% between 2014 and 2016. It stood at 28.71 hours per employee in 2016. |
| Mobility / turnover | The company's employee turnover rates decreased continuously by 2.96 percentage points between 2014 and 2016. It stood at 9.80% in 2016. |
| Training delivered during the year under review | During 2016, 100% of the total workforce received training. |

| Leadership | 83 | Implementation | 15 | Results | 86 |
|------------|-----|-------------------|----|-------------|-----|
| Visibility | 100 | Means & resources | 15 | Performance | 86 |
| Relevance | 65 | Scope | 30 | Trends | N/A |
| Ownership | 100 | Coverage | 0 | | |

HRS3.2 Improvement of health and safety conditions



prevent occupational disease

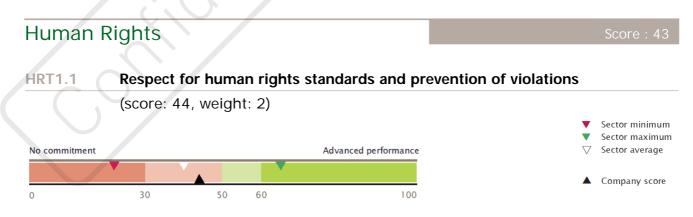


| Ownership of commitment | The commitment applies throughout the company, supported by senior management. In addition, employee representatives are involved at group leve <i>Health and Safety Committees are in charge of this commitment</i> . |
|--|--|
| Means allocated to health and safety | The company has allocated means to address these issues, including a certifier |
| | health and safety system: |
| | training/awareness raising programmes |
| | internal monitoring risk assessments |
| | |
| | |
| | |
| | |
| | OHSAS 18001 certifications training: the company has conducted courses related security and health |
| | issues to its employees and contractors. - OHSAS 18001 certifications: the company's operations have a health management and security system under the OHSAS 18001 standard. - internal monitoring: the company monitors its incident rate as well as |
| | contractors'. In addition, fatality rates are publicly disclosed. - risk assessments: the company conducts a review and update of risk identification and assessment for each plant. |
| | - internal H&S audits: the H&S programme includes inspections and oversight of activities. |
| | |
| Coverage of health and safety system | The company's integral management plan, which covers all employees, is OHSAS 18001 certified. In addition, audits to main suppliers are conducted an training reportedly covers 100% of employees. |
| | |
| | |
| Means allocated to reduce stress at work | The company has allocated extensive means to address stress at work, including: monitoring of absenteeism/rate of occupational disease |
| | assessment of stress through analysis of internal H&S data |
| | monitoring of stress through opinion surveys |
| | awareness raising for employees |
| | identification of stress sources |
| | stress support instruments (hotline, counselling service, employee assistance programme, etc) |
| | |
| | training on stress for managers |
| | measures to improve ergonomics/ ergonomic design of workplaces |
| | job redesign (work organisation) |
| | awareness raising for employees: the company has conducted workshops to manage labour stress. Also, the company has implemented an annual healthy plan, in which its employees benefit from stress prevention through active breaks. |
| | identification of stress sources: the company's stress control programme covers the assessment of stress risk factors in the workplace. Monitoring of ergonomics is conducted through regular assessments. |
| | - training on stress for employees: the company has conducted courses in stress management. |
| Coverage of means allocated to reduce stress at work | There is no evidence that these preventive measures allocated to address stres at work cover the majority of the company's employees. |
| Accident frequency rate | The company's accident frequency rate remained stable between 2014 and 2016 at 0.3120 accidents per 200.000 bours worked in 2016 |

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| Accident severity rate | | The company's accident s 2016. It stood at 0.0048 | | | |
|---|----------|--|-----------------------------------|---|---------------------------------|
| Occupational diseases | | The company does not di occupational disease rate | | tative data on absenteeis | m and/or |
| | | | | | |
| Accident frequency rate at contractors' | | The company's contracto between 2014 and 2016. worked in 2016. | | | |
| Accident severity rate at cont | ractors' | The company's contracto between 2004 and 2016. worked in 2016. | rs severity rat It stood at 0. | e decreased but not cont 0030 lost time days per 2 | inuously by 12 200,000 hours |
| Absenteeism and/or Occupat diseases at contractors' | ional | The company does not di absenteeism and/or occu | sclose quantii pational disea | tative data on its subcont ase rates. | tracted labour |
| Stakeholders' feedback | | A review of stakeholder s company during the perio | | | |
| Leadership | 67 | Implementation | 65 | Results | 24 |
| Visibility | 65 | Means & resources | 82 | Performance | 24 |
| Delevenee | 30 | Scope | N/A | Trends | N/A |
| Relevance | | | | | |



The company operates in Peru, which is rated as "free" in terms of political rights and civil liberties by Freedom House.

Visibility of commitment on the respect for human rights standards and the prevention of violations

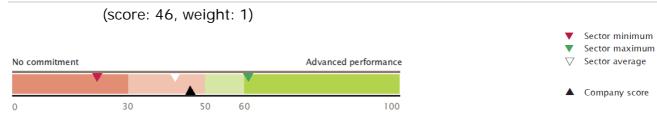
The mother company (Enel) has issued a formalised commitment to respect and promote human rights in society in its Human Rights Policy.



| Relevance of commitment on the respect for human rights standards and the prevention of violations | addresses only part of i respect the right to p respect the right to p respect property righ prevent cruel, inhum respect freedom of e | \boxtimes respect the right to personal security | | | | |
|---|--|--|---|-----------|--|--|
| Ownership of commitment | The commitment applie management. | s throughout tl | ne company, supported b | by senior | | |
| Means allocated to the commitment on the respect for human rights standards and the prevention of violations | The company has set up a basic system to ensure the respect and promotion of human rights in society that includes: awareness-raising programmes for employees training programmes for employees grievance mechanisms human rights impact assessments internal audits consult local independent and representative stakeholders facilitate free, prior and informed consent (FPIC) human rights capacity building for local communities external audits/verification external investigation of allegations resources dedicated to relocating population - Human rights impact assessments: As part of the due diligence on human rights, Enel Group started the risk assessment process to identify the main human rights risks which the company may run in carrying out its activities. Moreover, the company is currently developing a methodology for integrating social criteria on the management of relevant projects in Latin America that will apply to all project stages, and tailored to each type of installation or technology. There are specific provisions regarding human rights due diligence procedures and human rights. | | | | | |
| Coverage | There is no evidence that the company has set up such systems in all of its operations facing the highest risks in terms of human rights abuses. | | | | | |
| Stakeholders' feedback | | | t reveal any allegations a ew: stakeholders' feedbac | | | |
| Leadership 37 | / Implementation | 30 | Results | 65 | | |
| Visibility 65 | Means & resources | 30 | Performance | 65 | | |
| Relevance 30 |) Scope | N/A | Trends | N/A | | |
| | | | | | | |

HRT2.1

Respect for freedom of association and the right to collective bargaining





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Relevance

Ownership

The company operates in Peru which is rated as high risk in the ITUC Annual Survey 2017 of Trade Union Rights.

| Visibility of commitment | The Enel Group has issued a formalised commitment to freedom of association and the right to collective bargaining in its Human Rights Policy. | | | | | |
|------------------------------------|--|--|---|---|--|--|
| Relevance of commitment | freedom of associat - protection of free - respect the right | ion and the right to | part of its responsibilitie collective bargaining: and the right to organise ing C87 and C98. | s regarding | | |
| Ownership of commitment | The commitment ap management. | oplies throughout th | e company, supported by | / senior | | |
| | | | | | | |
| Monitoring | freedom of associat occasional risk n occasional intern on-going monito regular internal a external audits/v external investig cooperation with As required by the corporate due dilige | ion within its opera napping nal audits oring of labour right audits verification ation of allegations unions: joint audits Guiding Principles an once processes are o poliance Assessment | | ıres etc. principles, kample, the | | |
| Promotion of collective bargaining | | | y and public sources rega ir trade union rights is in | | | |
| Coverage | | | has set up such systems erms of labour rights. | in all of its | | |
| Stakeholders' feedback | | | reveal any allegations ag w: stakeholders' feedbacl | | | |
| | | | | | | |
| eadership 37 | 7 Implementation | 35 | Results | 65 | | |

N/A

30

Trends

30

30

Scope

Coverage

N/A



Non-discrimination

HRT2.4

(score: 41, weight: 2) Sector minimum Sector maximum No commitment Advanced performance Sector average Company score 0 30 50 60 100 The company has issued a formalised commitment to non-discrimination in its Visibility of commitment on Code of Ethics non-discrimination The mother company (Enel) has issued a formalised commitment to non-discrimination in its Diversity Policy. Relevance of commitment on The company's commitment to non-discrimination explicitly defines most of non-discrimination the categories and the management processes to which these apply: gender \boxtimes race / ethnicity / nationality \boxtimes social background \boxtimes religion \boxtimes sexual orientation \boxtimes family responsibilities (including pregnancy) disabilities \boxtimes political opinion \boxtimes \boxtimes age sensitive medical conditions \boxtimes trade union membership or activities discrimination in employment decisions (hiring / promoting / redundancies) \boxtimes discrimination in working conditions (working hours / training / \boxtimes remuneration / social security) Ownership of commitment The commitment applies throughout the company, supported by senior management. Means allocated to The company has set up basic measures to prevent discrimination and promote non-discrimination diversity: monitoring: The company reports on the number of women across different positions as well as employees per age group. - confidential reporting system: employees can address their problems, inquiries and requests confidentially to the Human Resources Department. - Awareness raising: A copy of the Code of Ethics is delivered to all employees. There is no evidence that the company has set up programmes to promote Coverage diversity in a majority of its operations. Results in terms of gender The share of women in management positions has increased but not distribution continuously by 1.05 percentage point between 2014 and 2016. It stood at 24.05% in 2016.



Results in terms of employment of disabled persons

The company does not disclose quantitative data on performance indicators such as the share of disabled persons in the total workforce.

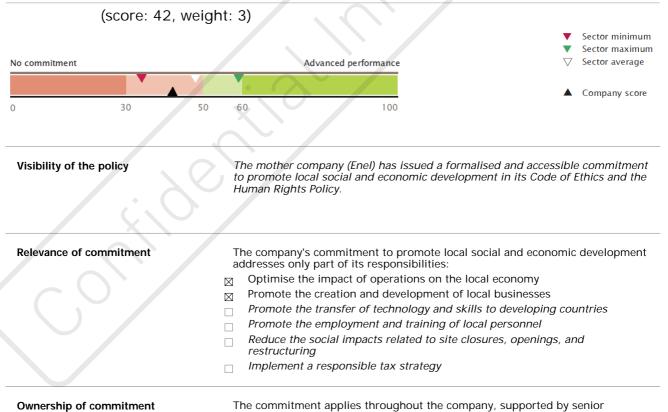
 Stakeholders' feedback
 A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral.

| Leadership | 65 | Implementation | 30 | Results | 28 |
|------------|-----|-------------------|-----|-------------|----|
| Visibility | 65 | Means & resources | 30 | Performance | 65 |
| Relevance | 100 | Scope | N/A | Trends | 15 |
| Ownership | 30 | Coverage | 30 | | |

Community Involvement

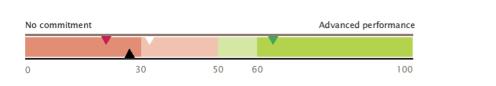
CIN1.1 Promotion of the local social and economic development

management.





| Means allocated | The company has allocat development, including: | ed some mear | ns to address social and ec | onomic |
|--|---|--|--|--|
| | Social development p | rogrammes | | |
| | Capacity building pro | - | | |
| | ☐ Infrastructure develop | - | nmes | |
| | Social impact assessn | | | |
| | Grievance mechanism | | | |
| | campaigns in the areas we health services to those Pachacútec Higher Techi career from the Institute practice for the students | where it is loca most in need. nological Instit be dictated in . At the end oi | e company has conducted I ted. These campaigns deli Also, the company suppor ute, allowing that the tech the company, combining f 2016, 94% of the technica on the company's contracto | vered basic ts the Nuevo nical electrici theory and al electricity |
| | - development of infrast sport programme", wher young people play sport | e lighting is pl | ompany has developed "Mc laced into sports facilities i and illuminated places. | ore light for n order that |
| | | | | |
| Geographical coverage | There is no evidence tha sites. | t these progra | mmes cover the majority o | f company |
| Performance trend | The company does not r | eport indicator | rs on social and economic o | development |
| Transparency of tax reporting | The Company reports significantly on taxes paid. Enel Distribucion Peru rep on taxes paid to the government in the only country it operates. In addition, provides information on sales and operating profits | | | |
| Presence in IMF 'offshore financial centers' and/ or in jurisdictions considered by the OECD as not compliant enough with tax transparency rules | The Company does not o 'offshore financial centre compliant enough on tax | s' or in jurisd | location considered by the ictions considered by the C rules. | IMF as DECD as not |
| Stakeholders' feedback | | | t reveal any allegations ag w: stakeholders' feedback | |
| eadership 41 | Implementation | 30 | Results | 5 |
| /isibility 65 | Means & resources | 30 | Performance | 7 |
| Relevance 30 | Scope | N/A | Trends | |
| Ownership 30 | Coverage | 30 | | |
| | | | | |
| IN2.1 Promotion of a | ccess to energy and p | revention | of fuel noverty | |



 ∇

Sector minimum Sector maximum Sector average

Company score



| Visibility of the commitment on the promotion of access to energy | The company refers to addressing the access to energy in developing countries in its Annual Report. In addition, the mother company (Enel) has set quantitative targets in this regard. In its 2015-2019 Strategic Plan, Enel undertakes to guarantee access to affordable, sustainable and modern energy which will benefit 3 million people, mainly in Africa, Asia and Latin America by 2020. | | | |
|--|---|--|--|--|
| | | | | |
| Relevance of the company's commitment on the promotion of access to energy | The company's commitment to address the access to electricity in developing countries is general | | | |
| access to energy | Establish collaborative projects (with governments, UN agencies, NGOs, businesses) | | | |
| | Foster transfer of technology/capacity building (educational support, promotion of devices, building of dedicated infrastructure) | | | |
| | □ Support renewable energy projects (renewable energy, LPG) | | | |
| Visibility of the commitment on the prevention of fuel poverty | The company does not disclose any commitment with regard to addressing fue poverty. | | | |
| Relevance of the commitment on the prevention of fuel poverty | | | | |
| Ownership of commitment | The commitment applies throughout the company, supported by senior management. | | | |
| Measures implemented to promote | The company has allocated some measures to address the access to energy in | | | |
| the access to energy | developing countries. Rural electrification projects/Extending electricity grids – direct operational involvement | | | |
| | Provide access to electricity/gas through off-grid solutions (micro/mini grid - direct operational involvement | | | |
| | Provide capacity building/technology transfer | | | |
| | Provide financial support to promote access to energy (renewable energy, LPG networks and cooking gas devices funding through micro-credits) | | | |
| | Innovative partnerships with stakeholders | | | |
| | Rural electrification projects: The company has developed the "massive electrification" programme, with which the company has implemented electricity in the districts of San Antonio, Carabayllo, among others. | | | |
| Coverage of the measures implemented to address access to energy | Rural electrification projects cover several sites. | | | |
| Measures implemented to reduce | Information obtained from the company and public sources regarding measure | | | |
| fuel poverty | allocated to address the fuel poverty issue is insufficient. | | | |
| | Innovative (non-obligatory) tariff schemes | | | |
| | Energy demand-side management (energy efficiency) for vulnerable | | | |
| | customers | | | |



Coverage of the measures implemented to address fuel poverty

| Performance trend - Access to energy | | The company does not di | sclose indicat | ors on access to energy. | |
|---|----|---|---------------------------------|--|-------------------------|
| Performance trend - Fuel pover | ty | The company does not dis | sclose indicat | ors on fuel poverty. | \bigcirc |
| Stakeholders' feedback | | A review of stakeholder so company during the peric | ources did no od under revie | t reveal any allegations ag w: stakeholders' feedback | jainst the s neutral |
| Leadership | 22 | Implementation | 24 | Results | 35 |
| Visibility | 32 | Means & resources | 15 | Performance | 46 |
| visionity | 0- | | | | |

Business Behaviour (C&S)

30

Coverage

| C&S1.3 | Responsible Cu | stomer Rel | ations | | |
|----------------|-------------------------------------|----------------|---|--------------------|----------------|
| | (score: 52, weig | jht: 2) | | | |
| | | | | • | Sector minimum |
| | | | | \checkmark | Sector maximum |
| No commitment | | | Advanced performance | \bigtriangledown | Sector average |
| 0 | 30 50 | 60 | 100 | • | Company score |
| n 2016, the Co | ompany served 1,367,14 | 4 customers in | 52 districts. | | |
| | commitment on customer relations | agreement | any has issued a formalised commitr ts (customer service, service continui | | e contractual |
| | | Code of Et | thics. | | |

Relevance of commitment on responsible customer relations

The company commits to the large majority of its responsibilities in terms of responsible contractual agreements:

32

- \boxtimes fair treatment of customers
- \boxtimes procedure for handling complaints
- transparent price/billing policy
- timely/complete communication with customers
- flexible and easy termination
- service continuity

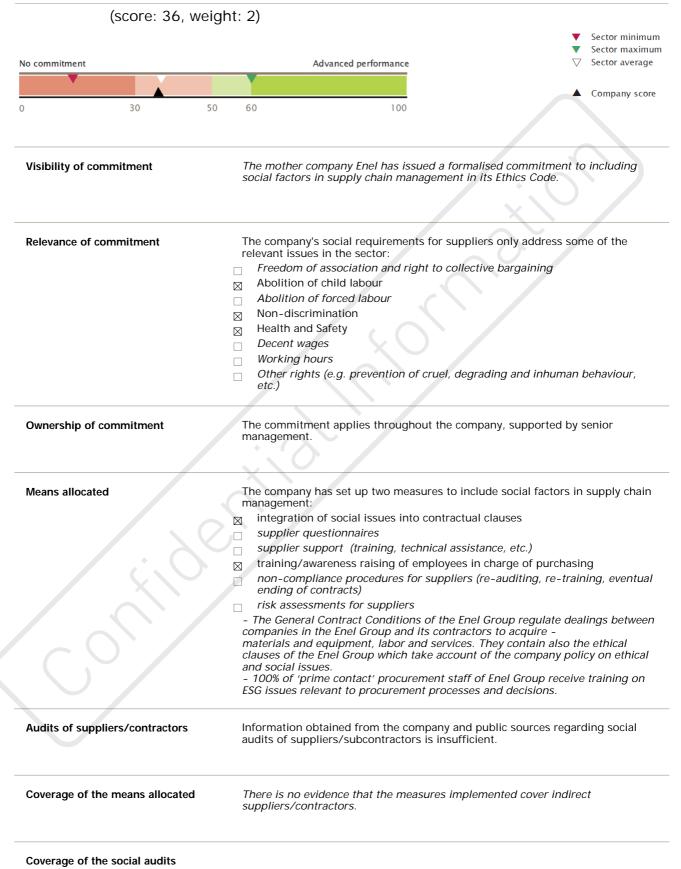
Ownership



| Ownership of commitment | The commitment applies throughout the company, supported by senior management. In addition, other employees are directly involved. The Market Division of Enel Group, reporting to the CEO, is committed to monitoring indicators linked with quality of customer service and the perception of customers in relation to the service received. | | | | | |
|--|--|--|---|---|--|--|
| Means allocated to ensure responsible customer relations and respect contractual agreements | Compliance with a ret to Face Marketing an Monitoring of service continuity, complaint Service interruptions Sales evaluation based | f d on client sati mer rights (and levant industry d Selling of Ene quality indicat s, etc.) prevention me l on client satis | sfaction indicators l company duties toward code (e.g. Code of Pract ergy) fors (customer satisfactio asures (and contingency faction indicators: Enel C | ice for the Face on, service plans) Group informed | | |
| | variable remuneration (i Moreover, for sales active system of bonus and pe and quality. - Information on custon its customers leaflets of | ndividual or co vities managed nalties has bee ner rights: Twic the rights of u | king in sales areas have p llective) based on custon externally through outso en set up based on custon se a semester, the compa isers. Also, in the compa as a customer of he comp | ner satisfaction ourcing, a mer satisfaction ny provides to ny's website, | | |
| Coverage of the means allocated to ensure responsible customer relations and respect contractual agreements | Bonuses are provided to satisfaction indicators. | all employees | working in sales based o | on client | | |
| Complaints management system | There is a formalised and accessible system to handle complaints. The company will process complaints through an external firm Navex Gloval in a confidential way. | | | | | |
| | | - | | | | |
| Customer satisfaction | a confidential way. Information disclosed or satisfaction is insufficier | n performance nt. ates to have th | | Navex Gloval in | | |
| Customer satisfaction Results on service continuity on electricity networks | a confidential way. Information disclosed of satisfaction is insufficier Of note, the company st studies, but these are no | n performance nt. ates to have th ot disclosed. | hrough an external firm | Navex Gloval ii tomer tisfaction | | |
| Results on service continuity on | a confidential way. Information disclosed or satisfaction is insufficier Of note, the company st studies, but these are no The average interruption 619 minutes in 2014 to A review of stakeholder | n performance nt. ates to have th of disclosed. n duration per 485 in 2016. | hrough an external firm indicators regarding cus | Navex Gloval in tomer tisfaction by 22% from | | |
| Results on service continuity on electricity networks Stakeholders' feedback | a confidential way. Information disclosed or satisfaction is insufficier Of note, the company st studies, but these are no The average interruption 619 minutes in 2014 to A review of stakeholder | n performance nt. ates to have th of disclosed. n duration per 485 in 2016. | t reveal any allegations a | Navex Gloval in tomer tisfaction by 22% from by 22% from | | |
| Results on service continuity on electricity networks Stakeholders' feedback | a confidential way. Information disclosed of satisfaction is insufficier Of note, the company si studies, but these are no The average interruption 619 minutes in 2014 to A review of stakeholder company during the per | n performance nt. ates to have th of disclosed. n duration per 485 in 2016. sources did no iod under revie | t reveal any allegations a | Navex Gloval ir tomer tisfaction by 22% from | | |
| Results on service continuity on electricity networks Stakeholders' feedback | a confidential way. Information disclosed of satisfaction is insufficien Of note, the company si studies, but these are no The average interruption 619 minutes in 2014 to A review of stakeholder company during the per | n performance nt. ates to have th of disclosed. n duration per 485 in 2016. sources did no iod under revie | through an external firm indicators regarding cust the results of customer sat customer has decreased t reveal any allegations a sw: stakeholders' feedbac | Navex Gloval in tomer tisfaction by 22% from against the ck is neutral | | |



C&S2.4 Integration of social factors in the supply chain





| Transparency on social of in the supply chain | compliance | The company does not d non-compliance in the s | | tative data on the sha | are of social |
|--|----------------------------|--|--|---|--|
| Stakeholders' feedback | | A review of stakeholder s company during the peri | sources did no od under revie | ot reveal any allegatio ew: stakeholders' fee | ns against the dback is neutral. |
| Leadership | 39 | Implementation | 27 | Results | 43 |
| Visibility | 65 | Means & resources | 32 | Performance | 43 |
| Relevance | 30 | Scope | N/A | Trends | N/A |
| Ownership | 30 | Coverage | 15 | | |
| | ntion of co :: 50, weig | • | | \sim | |
| | | | | | Sector minimul Sector maximul |
| No commitment | | Advanced per | formance | | ▽ Sector average |
| | | | X | | |
| 0 30 | 50 | 60 | 100 | | Company score |
| | | | | | |
| Relevance of commitmer prevention of corruption | | The company's commitm responsibilities: | nent to preven | ting corruption addre | sses its main |
| | | giving / receiving brib | bes | | |
| | | gifts and invitations | | | |
| | | extortion <i>fraud</i> | | | |
| | | embezzlement | | | |
| | | money laundering | | | |
| | | Conflicts of interest | 11411 | | |
| | | illegal financing of po prohibition of facilitat | | | |
| | | restriction of facilitati | | | |
| Ownership of commitme | ent | The commitment applies management. In addition - The Internal Department systems established by t | n, other emplo nt of Enel is in he various org | yees are directly invo charge of monitoring ganisational units to i | lved. g the control mplement the Zero |
| | | Tolerance Corruption Pla the revitalisation of the r ensure their consistency possible changes or exte based on the checks mad | most relevant with the Zero ensions of the | internal policies and Tolerance Corruption | procedures to n Plan; evaluates the |
| Involvement of employe prevention of corruption | | The company has institu employees on corruption | prevention. | | |
| | | A copy of the Code of a employees. Also, section are available in the comp | s dedicated to | | |

are available in the company intranet.



| provisions of the Code of Et Purchase contracts are subjeced Code of Ethics and the Zero must adhere. The company does not discl of corruption incidents report A review of stakeholder sour company during the period | hics and the Ze ect to the rules Tolerance of C ose any quanti rted internally. rces did not rev under review: s | ro Tolerance Corruption adopted by the group re orruption Plan, to which tative data on the numbe | spect the Plan. egarding the suppliers er or nature |
|---|---|--|--|
| Purchase contracts are subje Code of Ethics and the Zero must adhere. The company does not discl of corruption incidents repo A review of stakeholder sou | hics and the Zeect to the rules Tolerance of C ose any quanti rted internally. | ro Tolerance Corruption adopted by the group re orruption Plan, to which tative data on the numbe | spect the Plan. egarding the suppliers er or nature |
| Purchase contracts are subje Code of Ethics and the Zero must adhere. The company does not discl | hics and the Ze ect to the rules Tolerance of C ose any quanti | ro Tolerance Corruption adopted by the group re orruption Plan, to which | spect the Plan. egarding the suppliers |
| Purchase contracts are subjected code of Ethics and the Zero | hics and the Ze ect to the rules | ro Tolerance Corruption adopted by the group re | spect the Plan. egarding the |
| apply at all sales agents and affiliated companies and join codes of ethics or programm the present Zero Tolerance similar documents. Regardin person who represents Enel | l business part nt venture part nes to fight co Corruption Plar ng agents or in | ners in Peru. Enel propos ners that do not have the ruption, adopt its Code (or, alternatively, that th termediaries, Enel states | es that eir own of Ethics an ey draw up |
| - a dedicated confidential h Tolerance Corruption Plan ti confidential way. | otline: employe hrough an inde | es can report violations pendently administered i | to the Zero hotline in a |
| implement the anti corrupti carries out its activities in al changes designed to improv Committee discusses the ap | on plan is entru Il Enel compani ve the internal opropriateness | isted to the auditor's off es with the objective of s control system. The Discl of the periodic audit plar | ice, which suggesting losure n and verifie |
| directly & confidentially: Em required to report all violation | ployees, managons of the Zero | gers and directors of Ene Tolerance of Corruption | l are plan and, |
| external audits (by an inc | dependent, exte | ernal specialised organis | ation) |
| , | any vulnerabili | V | |
| | erification of c | ompliance with the comp | any's code |
| 5 | notline or emai | address | |
| | internal audit, | legal or compliance depa | artments |
| | | | |
| | approval procedures for the possibility to contact directly & confidentially a dedicated confidential I internal audits (internal void conduct etc.) risk assessment of complexemption external audits (by an inderetly & confidentially: Emrequired to report all violatiti more generally, of the Code be treated confidentially. - internal audits: Monitoring implement the anti corruptic carries out its activities in an changes designed to improv Committee discusses the apt that the planned interventio Plan. - a dedicated confidential h Tolerance Corruption Plan the confidential way. | The possibility to contact internal audit, directly & confidentially a dedicated confidential hotline or email internal audits (internal verification of confidential audits (internal verification of confidential audits (by an independent, external audits (by an independent) exte | approval procedures for gifts, etc. by an independent department the possibility to contact internal audit, legal or compliance department directly & confidentially a dedicated confidential hotline or email address internal audits (internal verification of compliance with the composition of conduct etc.) risk assessment of company vulnerability external audits (by an independent, external specialised organis The possibility to contact internal audit, legal or compliance department of required to report all violations of the Zero Tolerance of Corruption more generally, of the Code of Ethics, to the Enel auditor's office. Reference of confidentially. internal audits: Monitoring the controls set up by the operational implement the anti corruption plan is entrusted to the auditor's offic carries out its activities in all Enel companies with the objective of schanges designed to improve the internal control system. The Disc Committee discusses the appropriateness of the periodic audit plan that the planned interventions are adequate to ensure compliance of Plan. a dedicated confidential hotline: employees can report violations Tolerance Corruption Plan through an independently administered confidential way. |

N/A

65

Trends

65

65

Scope

Coverage

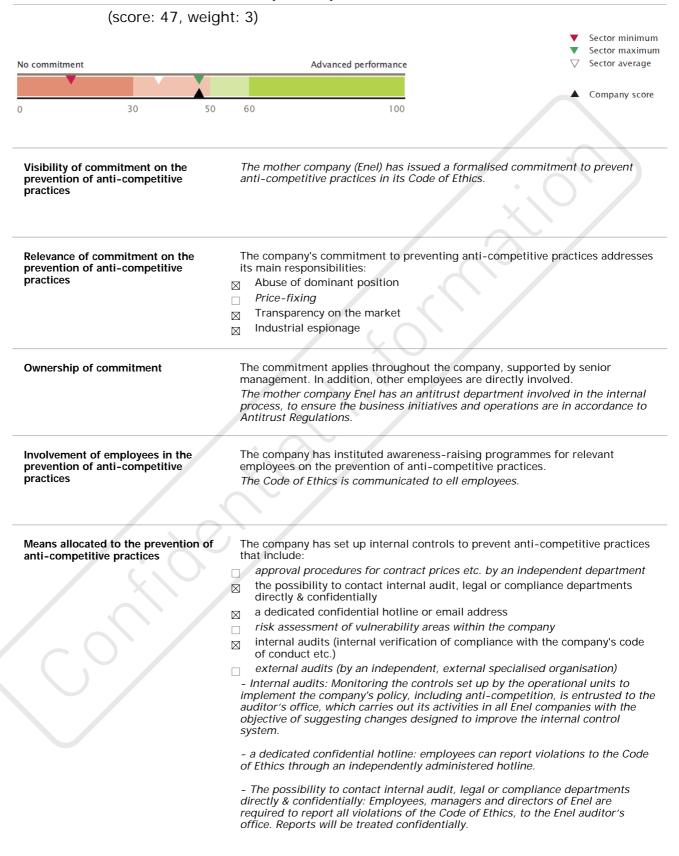
Relevance

Ownership

N/A



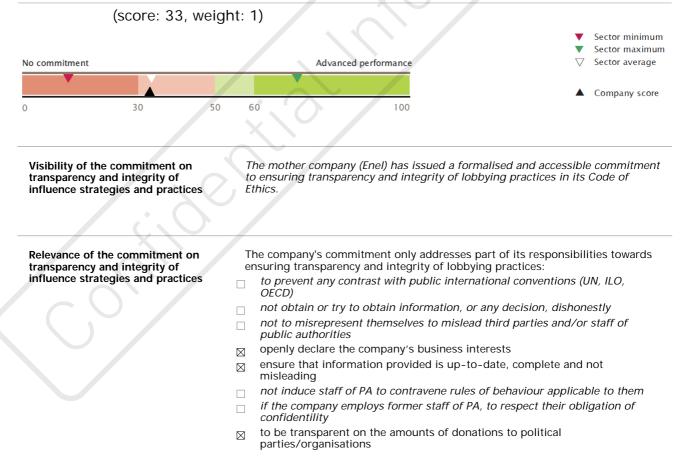
C&S3.2 Prevention of anti-competitive practices





| Coverage of the means allocated the prevention of anti-competiti practices | All employees seem to coverage of internal au | | the Ethicspoint hotline. H | owever, the | |
|--|---|--|----------------------------|---|----------------|
| Reporting | | The company does not of antitrust incidents re | | antitative data on the nu ly. | mber or nature |
| Stakeholders' feedback | | | | t reveal any allegations a ew: stakeholders' feedbac | |
| Leadership | 65 | Implementation | 32 | Results | 43 |
| Visibility | 65 | Means & resources | 32 | Performance | 43 |
| Relevance | 65 | Scope | N/A | Trends | N/A |
| Ownership | 65 | Coverage | 30 | | |

C&S3.3 Transparency and integrity of influence strategies and practices



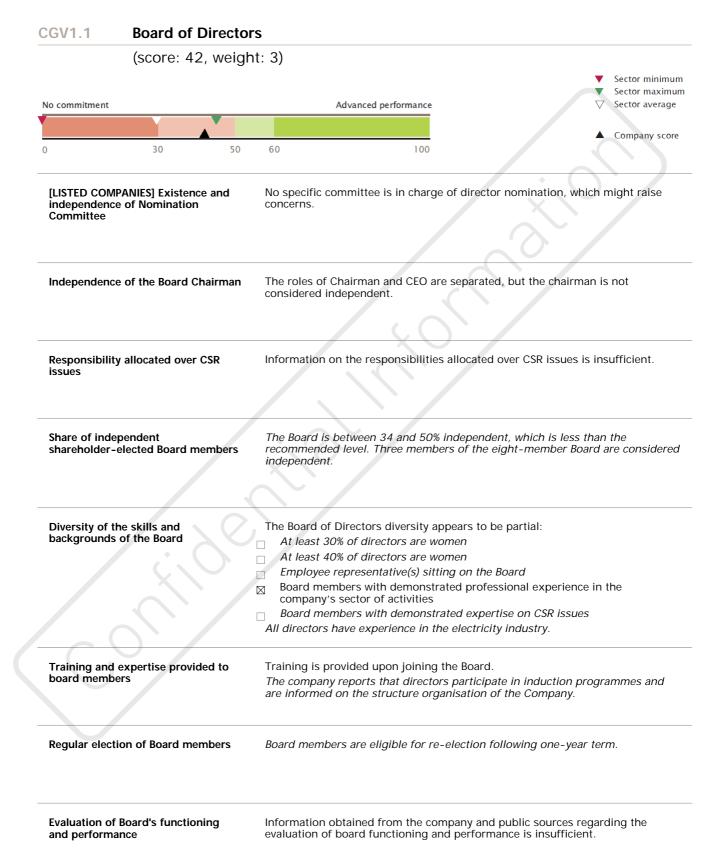


| Ownership of commitment | The commitment applies management. A dedicate | d structure is | responsible for this issue | or relevant |
|--|--|---|--|---|
| | staff are held accountabl - The Internal Audit Dep Action with Public Officia for ensuring the adequat organisation. Besides, Th adoption of the Protocol into the internal regulati | artment is resp als. The Humar e dissemination ne representation of Action with | consible for verifying the n Resources Department on of the Protocol to the ves of Enel Chile will pro Public Officials and its ir | Protocol of is responsible entire mote the |
| | counter-parties take pla explicitly designated to p The company's strategie board at country level ar Institutional Affairs Depa | ce exclusively i perform such r s in terms of lo ad at Internal C artment is resp | oles by the top managen obbying activities are dis control Committee Level. | who have been hent of Enel SpA. cussed at the Enel's |
| | relations work to consoli order to represent the co makers. | date dealings | with national institutions | and bodies, in |
| Involvement of employees | Information regarding th and integrity of lobbying | | | g transparency |
| | | | | |
| Measures allocated towards transparency and integrity of influence strategies and practices Coverage of the measures allocated towards transparency and integrity of influence strategies and practices | department □ a dedicated confident □ internal monitoring for □ internal audits for lob □ independent party for | ctices. d information of for gifts, travel ial hotline or e by lobbying but bying activities monitoring lo tions in the pe al hotline or er | on lobbying activities or other privilege by an mail address dget s bbying budget/external riod of preparation of a c mail address is in place. | independent audit |
| Reporting | The company does not d lobbying practices. | isclose direct a | and indirect expenses de | dicated to |
| Stakeholders' feedback | A review of stakeholder s company during the peri | | | |
| Leadership 55 | Implementation | 9 | Results | 35 |
| | Means & resources | 0 | Performance | 35 |
| Visibility 65 | iviearis à resources | 0 | 1 offormation | 30 |
| Visibility 65 Relevance 30 | Scope | N/A | Trends | N/A |



Corporate Governance

Score: 31





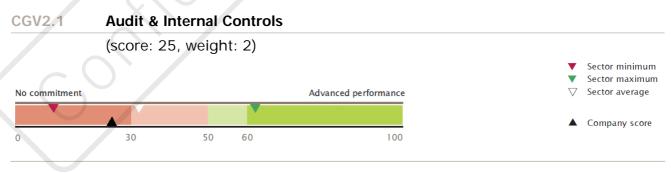
| Review of CSR issues at Board meeting | The formal CSR reporting has been signed by CEO/Chairman/Board, but ther is no evidence that relevant CSR issues are reviewed at Board meetings. |
|---------------------------------------|--|
| | Health & safety |
| | Climate change |
| | Pollution prevention |
| | Anti-competitive practices |
| | Corruption |
| | |

Community relations The CSR Report is included in the Annual Report which has been validated by the chairman.

Regularity of and attendance at Board meetings

Regular meetings are held, and attendance rates are above 90% 13 Board meetings were held during 2016, and the attendance rate was 94.2%.

| Name of Board member | Role | Execu tive | Non execu tive | Emplo yee repre senta tive | Nomina tion | Audit | Remu neration | Former execu tive | >9 years on Board | Stock options | Paid> 1/2 execu tive salary | Repre sent >3% company 's shares | Other | Indepen dency |
|-------------------------|----------|---------------|----------------------|-------------------------------------|----------------|-------|------------------|-------------------------|----------------------|------------------|---|---|-------|------------------|
| Carlos Temboury | Chairman | | | | | | | | | | | х | | |
| Fernando Fort Marie | | | | | | | | | | | | | | Х |
| Walter Sciutto | CEO | Х | | | | | | | | | | Х | | |
| Carlos Alberto Solís | | Х | | | | | | | | | | Х | | |
| Paolo Pescarmona | | | | | | | | | | | | Х | | |
| Gianluca Caccialupi | | | | | . 7 | > | | | | | | Х | | |
| Mario Alberto | | | | X | | | | | | | | | | х |
| José de Bernardis | | | | 0 | | | | | | | | | | Х |



[LISTED COMPANIES] Existence and independence of Audit Committee

No specific committee is in charge of audit issues, which might raise concerns.

Skills and backgrounds of Audit Committee members

There is no Audit Committee in place.



| Operational and CSR risks covered by the company's internal controls system | The system covers the standard issues related to financial, operational, and legal risks. Health & safety Climate change Pollution prevention Anti-competitive practices Corruption Community relations | | | | |
|---|--|--|--|--|--|
| Role of the Audit Committee in overseeing internal and external controls | There is no Audit Committee in place. | \sim | | | |
| Management of the CSR risks | Information obtained from the company and public source management of the CSR risks is insufficient. | es regarding the | | | |
| | Balanced scorecard | | | | |
| | Risk-related training | | | | |
| | ☐ Monitoring of key risk indicators | | | | |
| | \Box Reporting system to the Board | | | | |
| | Risk mapping/materiality assessment | | | | |
| | A Board Risk Committee with no executive part of it | | | | |
| Independence of the firm's external auditors | The audit firm receives non-audit fees, but these represent only 5% or less of total fees. There was no non-audit related service provided for the year 2016. | | | | |
| Inclusion of CSR issues in the company's reporting | The company does not publish any significant CSR reporti material issues for its sector. | ng on the key | | | |
| Stakeholders' feedback | A review of stakeholder sources did not reveal any allegati company during the period under review: stakeholders' fe | | | | |
| CGV3.1 Shareholders (score: 44, weig | ht: 2) | | | | |
| (3001 e. 44, weig | 111. 2) | Sector minimum | | | |
| | | Sector maximum Sector maximum | | | |
| No commitment | Advanced performance | \bigtriangledown Sector average | | | |
| | | • • | | | |
| 0 30 50 | 60 100 | ▲ Company score | | | |
| Nonexistence of voting rights restrictions | The company respects the "one share - one vote" principle | 3. | | | |
| | | | | | |



| Ability to add items to the agenda of the AGM and to convene an EGM | No major restrictions have been identified. |
|---|--|
| Access to voting at General Meetings | There are no major restrictions on shareholders' ability to vote, however there is no possibility of voting through online services. |
| Ability to vote on relevant issues in separate resolutions at AGM | Not all major items are put to a shareholder vote. The following items are not put to a vote at the AGM: - Election of board members (a separate resolution for each member). |
| Presentation of CSR strategy to shareholders and investors | Information disclosed from the entity and public sources regarding the presentation of CSR strategy to shareholders and investors is insufficient. Climate change Pollution prevention Corruption Health & safety Community relations Anti-competitive practices |
| Stakeholders' feedback | A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral |

CGV4.1 Executive Remuneration

| (score: 7, weight | : 2) | |
|--|--|--|
| No commitment | Advanced performance | ✓ Sector minimum ✓ Sector maximum ✓ Sector average |
| 0 30 50 | 60 100 | ▲ Company score |
| [LISTED COMPANIES] Existence and independence of Remuneration Committee | No specific committee is in charge of executi raise concerns. | ive remuneration, which might |
| Disclosure of senior executives' individual remuneration | Disclosure of individual executive remunerati insufficient. | ion data for senior executives is |
| Link between Short Term Incentive Plans and the performance of the company | There is no disclosure on what rules guide th and other short-term incentives to senior exercise to senior e | |



Link between the main Long Term Incentive Plan and the performance of the company

Information on the rules and performance conditions guiding the allocation of long-term incentives to senior executives is insufficient.

Link between variable remuneration There is no disclosure on the links between variable remuneration of executive and CSR performance of the and the CSR performance of the company. company

- Health & Safety
- Climate Change
- Pollution Prevention
- Customer Satisfaction
- Other

Severance pay for senior executives

Information obtained from the company and public sources regarding severance pay for senior executives is insufficient.

Evolution of CEO-to-employee compensation ratio

Information obtained from the company and public sources regarding the compensation of CEO and the average employee salary is insufficient.

Stakeholders' feedback

A review of stakeholder sources did not reveal any allegations against the company during the period under review: stakeholders' feedback is neutral



Allegations and controversies

Domain Sustainability driver





Detailed Scores And Ratings

Current and previous ratings

| Period | Environment | Human Resources | Human Rights | Community Involvement | Business Behaviour (C&S) | Corporate Governance |
|--------------|-------------|--------------------|-----------------|--------------------------|--------------------------------|-------------------------|
| 2017/10 | = | = | = | - | = | = |
| 2015/10 | = | + | = | = | = | |
| Scores per d | lomain | | | | • | |

Scores per domain

| Domain | Average score | Leadership | Implementation | Results |
|--------------------------|---------------|------------|----------------|---------|
| Environment | 39 | 42 | 38 | 17 |
| Human Resources | 45 | 54 | 29 | 51 |
| Human Rights | 43 | 48 | 31 | 50 |
| Community Involvement | 35 | 32 | 27 | 45 |
| Business Behaviour (C&S) | 45 | 62 | 31 | 43 |
| Corporate Governance | 31 | 24 | 25 | 43 |

Scores per criteria

| Sub-domain | Criterion | Score |
|-------------------|-----------|-------|
| Environment 1 | 1 | 86 |
| | 2 | 37 |
| | 3 | D/A |
| | 4 | 22 |
| Environment 2 | 2 | 13 |
| | 4 | D/A |
| Environment 3 | 1 | 24 |
| | | |
| Sub-domain | Criterion | Score |
| Human Resources 1 | 1 | 18 |
| Human Resources 2 | 3 | 22 |
| | 4 | 61 |
| Human Resources 3 | 2 | 52 |
| Sub-domain | Criterion | Score |
| Sub-domain | CITIENDI | SCOLE |
| Human Rights 1 | 1 | 44 |
| Human Rights 2 | 1 | 46 |
| | 4 | 41 |

| Sub-domain | Criterion | Score |
|----------------------------|-----------|-------|
| Community Involvement 1 | 1 | 42 |
| Community Involvement 2 | 1 | 27 |
| | | |
| Sub-domain | Criterion | Score |
| Business Behaviour (C&S) 1 | 3 | 52 |
| Business Behaviour (C&S) 2 | 4 | 36 |
| Business Behaviour (C&S) 3 | 1 | 50 |
| | 2 | 47 |
| | 3 | 33 |
| | | |
| Sub-domain | Criterion | Score |
| Corporate Governance 1 | 1 | 42 |
| Corporate Governance 2 | 1 | 25 |
| Corporate Governance 3 | 1 | 44 |
| Corporate Governance 4 | 1 | 7 |
| | | |



General Overview

| Position versus sector peers Rest of the World | Environm _{ent} | Human Resources | Human Rights | Community Involvement | Business Behaviour (C&S) | Corporate Governanco | Overall score |
|---|-------------------------|--------------------|-----------------|--------------------------|--------------------------------|-------------------------|------------------|
| PHY0001Z1040 Aboitiz Equity Ventures | - | - | - | - | - | + | 32 |
| CL0002266774 Enel Chile | + | = | + | = | + | + | 49 |
| PEP701011004 Enel Distribucion Peru | = | = | = | _ | = |)= | 40 |
| PEP700511004 Enel Generacion Peru | + | + | = | = | + | - | 42 |
| PEP702521001 Luz Del Sur | _ | - | - | = | 2- | _ | 26 |
| MA0000011439 Lydec | + | + | ++ | ++ | + | = | 53 |
| CND00000BC2 State Grid Corporation of China | | - | - | | _ | | 20 |



Contacts

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